



**EAST** EASTERN ACADEMIC  
SCHOLARS' TRUST

# **The Eastern Academic Scholars' Trust (EAST) Program Assessment – Final Report**

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# Executive Summary

In late 2020, the Project Team and Executive Committee of the Eastern Academic Scholars' Trust ([EAST](#)) undertook the first formal assessment of the shared print program since its inception in 2015/16. The goal of the assessment was to better understand the value of EAST from the perspective of member libraries and solicit feedback to inform strategic directions and future planning.

Working first with the full Executive Committee (EC) and later with two representatives from the EC, the Project Team drafted a goal statement and developed a survey focusing on overall satisfaction with EAST and its work in support of the mission, feedback on EAST policies and procedures including ongoing member communication, input on approaches to growing the EAST collective collection as well as on EAST's future strategic direction. The survey was reviewed by an assessment expert and tested before being distributed to the EAST members. Survey Monkey® was used to develop and distribute the survey.

Fifty-three of the EAST members (68% of the then 78 voting members) responded to the survey. Of the respondents, 50 are Retention Partners committed to retaining monographs and/or serials and journals. The remaining three are Supporting Partners which support EAST financially but are not retention partners. EAST requested a single consolidated response from the library and the majority of those completing the survey were Deans/Directors, AUL's or department heads.

The major themes which ran through the responses were:

## Growing importance of collaboration across the larger shared print community

Respondents fully endorsed EAST's work in protecting the scholarly record and ensuring ongoing access to it. Their responses also reinforced the importance of the role EAST plays in allowing libraries to reclaim and repurpose space. Equally important to this space reclamation from the perspective of the members is EAST's participation in shared print at the national and continental level. Specific initiatives across both the [Rosemont Shared Print Alliance](#) and the [Partnership for Shared Book Collections](#) were endorsed and members' comments indicated a growing understanding of the role shared print can play in the life cycle of collection management. EAST's work in supporting the development of best practices for shared print, its advocacy for a more robust and open infrastructure, and the focus on cooperation and collaboration across programs are seen as important and strategic initiatives.

#### Increased emphasis on access

In addition to acknowledging the importance of access as a component of the EAST mission, members stressed the need to expand shared print lending networks and emphasized the need for EAST to facilitate digitization of retained collections as a way to further access to shared print content. The impact of the pandemic in shuttering physical collections would have been top of mind as members encouraged EAST to work to further opportunities for shared print content to be more easily discoverable and accessible across the member libraries.

#### Concern over budgets and staffing

Not surprisingly, members raised concerns over the impact that reduced budgets and shrinking staff will have on their ability to contribute to or even participate in shared print. While the vast majority of EAST members acknowledge the value their participation in shared print has brought and will continue to bring them, it is clear that EAST must continue to provide value in ways that minimize the impact on local budgets and staffing.

#### Emphasis on growing the diversity of shared print

As has been seen in the program assessments of other shared print programs (see, for example, the [2019 WEST Program Assessment](#)), EAST members emphasized the need to expand the diversity and inclusiveness of the membership and to grow the collective collection through specialized and rare collections.

#### General appreciation of the quality of EAST overall

Overall, members rated EAST as effective and see shared print as playing an increasingly important role both operationally and strategically in the future of their libraries. The depth of expertise and professionalism of the Project Team and EAST's focus on its mission have allowed it to grow to become an established and sustained effort that reflects the commitment of its member libraries to protecting and preserving the print scholarly record.

As we move to a post-pandemic time, it will be important for EAST to evaluate its future directions in light of the above themes and to continue to evolve the value it provides to its member libraries.

As one member commented:

*"Shared print and initiatives like EAST figure prominently into strategic and operational planning, allowing strategy around collection building based on availability of print collections in local/national/international networks accessible via resource sharing."*



# Process and Methodology

With assistance from the EAST Executive Committee, the Project Team drafted a goal statement for the program assessment, determined that the first step would be a comprehensive survey of the member libraries, and drafted a high-level outline of the major sections of the survey to include:

- Perspectives on the importance of EAST initiatives in support of its mission;
- Overall satisfaction with EAST, including the value membership provides, and likelihood of continuing to participate;
- Feedback on the integration of EAST into library operational workflows;
- Input on policies and procedures;
- Value of various forms of communication;
- Input on approaches to collection analysis and appetite for future participation in group collection analyses that would result in making additional retention commitments;
- Input on future strategic directions for EAST including interest in participation in new initiatives such as digitization;
- Feedback on EAST's participation in collaboration with other shared print programs through the Rosemont Shared Print Alliance and the Partnership for Shared Book Collections, as well as its advocacy for shared print more generally.

Once this outline was endorsed by the full Executive Committee (EC), the Project Team worked closely with two EC members, Peggy Seiden of Swarthmore College and Scott Warren of Syracuse University, to develop the specific survey questions.

The original plan had been to create two versions of the survey: one focused somewhat more on strategic issues which would be completed by the delegated EAST Voting Member (often but not always a Dean/Director or AUL) and a second version with more operationally oriented questions that would be sent to the EAST operational contact (typically a collections or technical services staff person). After developing drafts of the questions, the EC and Project Team agreed that having a single survey would better serve the goals and that asking the members to consult with relevant staff and provide a single response would be optimal.

Once a draft of the survey questions was completed, the EAST Project Director consulted with Dr. Margarita Corral, PhD and Data Analysis Specialist at Brandeis Library, Brandeis University. Dr. Corral reviewed the survey including its built-in logic and provided valuable feedback to ensure consistency in terminology and labeling. Prior to distribution, the EAST Project Team asked members of the EAST Executive Committee to test drive it as a final step.

The survey was distributed to the full EAST membership via email in the late fall of 2020. As EAST had scheduled its annual membership meeting for early December, initial responses were

requested by the end of November to provide time for an analysis of preliminary results and presentation as part of the annual meeting. The survey itself was closed on December 31<sup>st</sup>, 2020. The total elapsed time from initial drafting of the goals of the program assessment to receipt of final results of the survey was approximately five months.

# Findings

Results from the responses to each of the major sections of the program assessment survey are provided below. Additional information on the responses to each of the questions on the survey is provided in the [Survey Results](#) appendix.

## Findings: Demographics

Sixty-eight percent (68%) of EAST libraries responded to the survey. Of these, three are Supporting Partners and the others all Retention Partners. We asked for a single, consolidated response from each EAST member library. Some 40% of those completing the survey were Deans/Directors, 21% department heads and 16% associate or assistant deans. Other roles included cataloging/metadata librarian, collections librarians, and systems staff. See Question 37 in the [Survey Results](#) for details.

The majority of the respondents consider themselves a part of library administration (60%), 50% identify their primary role as collections, 32% technical services, and 18% access services. See Question 38 in the [Survey Results](#) for details.

## Findings: Participation in Other Shared Print Programs

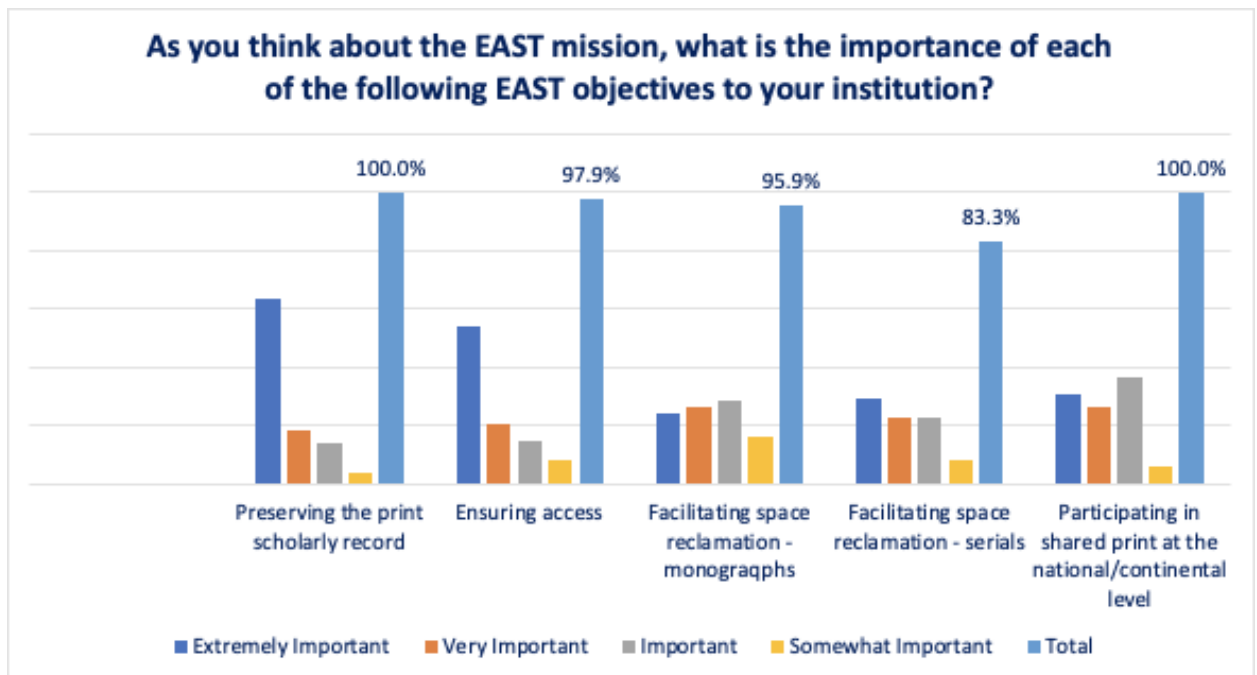
Of the respondents, almost 60% participate in at least one other shared print program, the majority of these – 43% - in the HathiTrust Shared Print Program. See Question 1 in the [Survey Results](#) for details. With increased pressure on library budgets, it will be increasingly important for EAST to focus on collaborative efforts that are not simply redundant of other shared print affiliations.

Of those who are involved in multiple shared print programs, a majority see opportunities for coordination across the programs with 64% supporting shared retention commitments and joint recording of retention commitments, 60% believe collaboration on collection analysis and providing a shared interlibrary loan lending network are important and 53% support commonly developed best practices. See Question 2 in the [Survey Results](#) for details.

The two major themes of collaboration and access come through in this response.

## Findings: Perspectives on the Importance of EAST Initiatives in Support of its Mission

This major section of the survey asked members to comment on the importance to their institution of specific EAST objectives and to then rate how well EAST is doing in achieving these same objectives. The chart below indicates those objectives seen as most important. The theme of collaboration comes through here along with the more common objectives of preservation, access, and space reclamation. See Question 4 in the [Survey Results](#) for details.



In rating how EAST is doing in achieving these top four objectives, the members responded:

- **On preserving the print scholarly record** – 34% extremely well, 51% very well, and 11% well or somewhat well for a total of 96% with 4% who don't know.
- **On ensuring access** – 25% indicated extremely well, 38% very well, 10% well and 2% somewhat well for a total of 75%. However, some 19% did not know, thus providing EAST with opportunities to improve communication on access opportunities.
- **On space reclamation** – 18% indicated extremely well, 36% very well, 24% well and 4% somewhat well for a total of 82%. On the monograph side, over 14% did not know and on the serials/journals side, over 27% did not know. Clearly there

are opportunities here for EAST to better communicate ways in which libraries can use the registered retention data as they undertake deaccessioning programs. Responses to this question likely also indicate that some EAST member libraries have not yet undertaken any major de-accessioning or space reclamation projects.

- **On participation in shared print nationally** – 38% indicated extremely well, 42% very well and 14% well for a total of 94%.

See Question 5 in the [Survey Results](#) for details.

Overall, at least 75% of the respondents believe EAST is doing well in achieving these important objectives, although there remain clear opportunities in expanding access.

Members were also asked to comment on anything they believe EAST could be doing or doing differently to achieve its mission. Among the responses to this open-ended question were:

*“Analyzing print acquisitions by member libraries since 2011/2012 to better predict the scale and trends that might shape a next phase of print retention.”*

*“I think looking more into CDL options for out of print materials could be one step moving forward.”*

*“Has there been any thought about partnering with HathiTrust to add digital preservation into the program? While print preservation is extremely important, maybe EAST could think about digitizing as another way to ensure ongoing access to these materials.”*

*“Build digitization and digital access strategies into shared print. Embrace collective collections as dynamic and multifformat. Facilitate close-to-real-time updating of retention holdings.”*

See Question 6 in the [Survey Results](#) for details. Clearly, digitization is a theme that runs through these open-ended comments.

## Findings: Satisfaction with EAST

Early on in the survey members were asked to comment, via an open-ended question, on how shared print generally and EAST specifically figure in strategic and operational planning. As the quotes below show, those who chose to respond saw EAST's value in collection management and development as well as in expanding uses of library space. However, some who responded indicated that they have not yet taken EAST into account as strategically as they hope to in the future. See Question 7 in the [Survey Results](#) for details.

Member quotes:

*"It is key to our space planning and collection development."*

*"Allows us to withdraw certain print materials from our collections knowing that they are being retained by other EAST partners/members. This provides us with opportunities to remove low-use and outdated print books, while also reimagining library spaces."*

*"Participation in shared print programs complements a general strategy of ensuring broad access for local users while collections decisions necessarily favor digital resources in the present environment."*

*"Politically, and in general, the commitment to print retention demonstrates our intention to include print monographs in our long-term strategic goals. In terms of operational planning, we never know when the administration will need current library space for other needs or natural disasters will damage our libraries--it is reassuring to know that should the need arise (even suddenly), we have a clear workflow for deaccessioning while still knowing the books are 'out there' at partner libraries."*

*"Our major print deaccessioning projects are on hold due to the pandemic, but shared print/EAST and the documentation nationally of print commitments is a strategic pillar of those deaccessioning plans."*

*"Shared print is an important part of our strategic framework for preserving the scholarly record as well as enabling us to reduce the size of our open stacks collection to improve its browseability."*

*"The very concept of shared print, and EAST in particular has become one of the foundations of our collections strategies. We believe not just in the preservation of the print record, but in the sharing of resources as a way to target our collections strategies to both strengthen our collection for our scholars and help with resource allocation."*

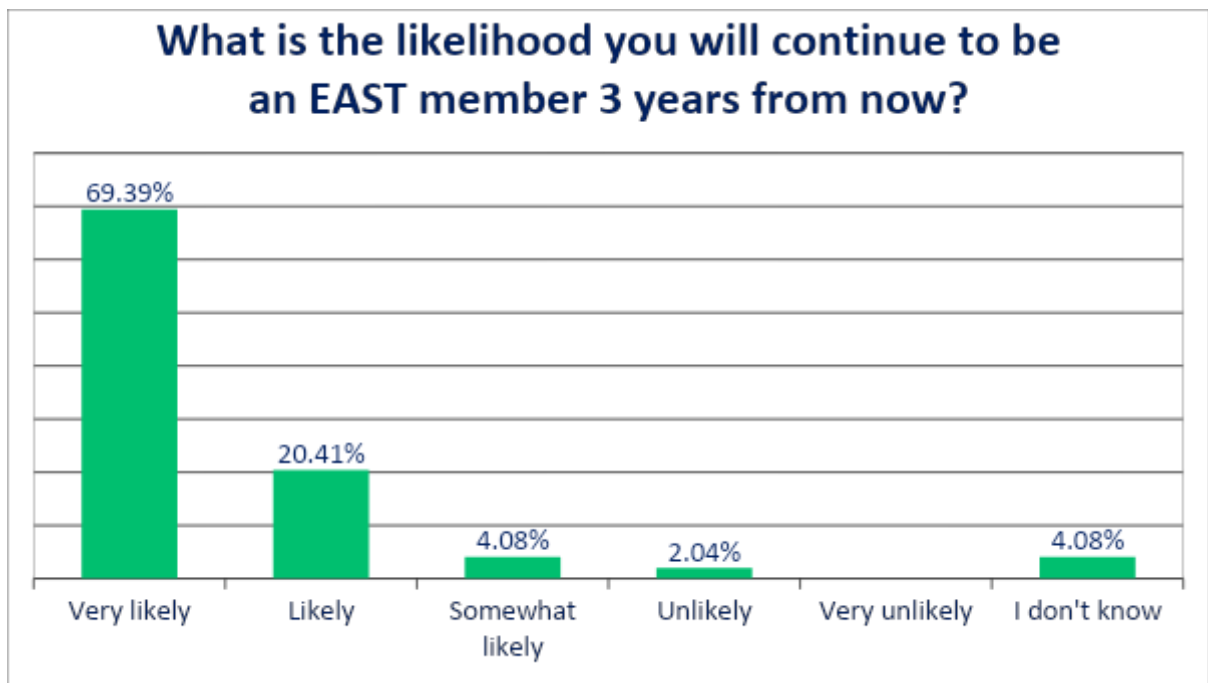
*“We are considering several deaccession projects and use EAST holdings as a key category when generating weeding candidates.”*

*“Just beginning to take shared print into account.”*

## Sustainability of EAST

On the question of the EAST membership dues 69% felt the dues were low or just right, 12% felt they were a little high and 4% felt they were high. Those who found the dues high were concerned that as library budgets tighten and electronic resources are cancelled, it may be difficult to justify the investment. See Questions 8 and 9 in the [Survey Results](#) for details.

In response to the likelihood that the respondent would be a member of EAST in 3 years' time, as the chart below some 90% are likely or very likely with only 2% unlikely. See Questions 10-12 in the [Survey Results](#) for details.

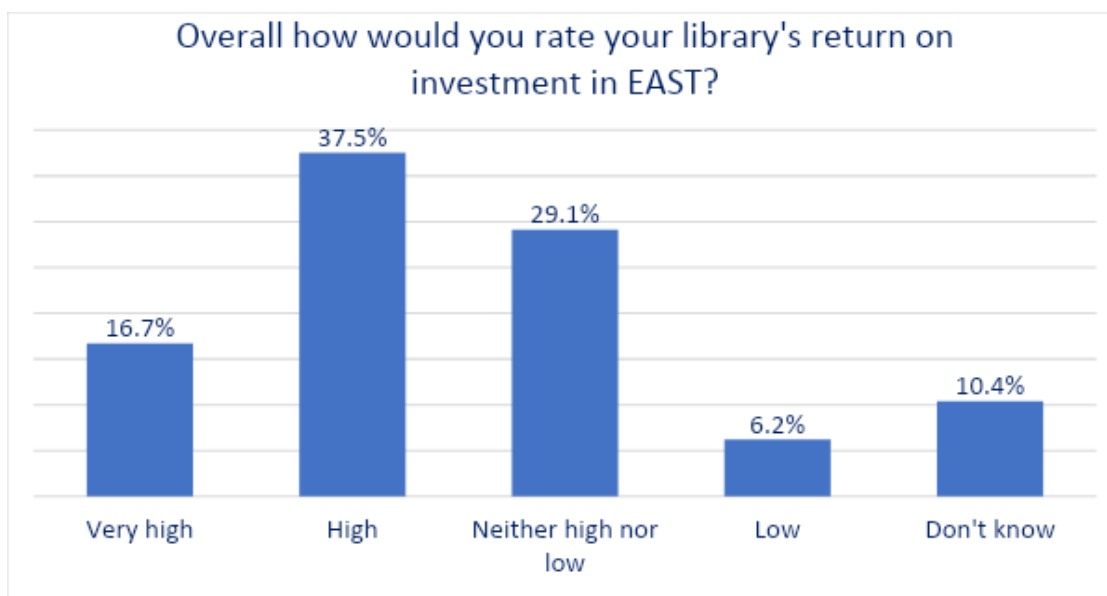




## Return on Investment

As the chart below shows, 54.2% of EAST members rate the overall return on investment (ROI) as high or very high with only 6.2% indicating they felt the ROI is low.

In commenting on the “low” and “don’t know” ratings, members indicated they believe they have not fully realized the operational value of EAST, particularly as relates to deaccessioning print content. See Questions 13 and 14 in the [Survey Results](#) for details.



### Member quotes:

*“EAST has accomplished what we thought it would when we committed to join. We anticipate our return on investment will continue to increase as we make space decisions locally and increasingly come to rely on a distributed collection model.”*

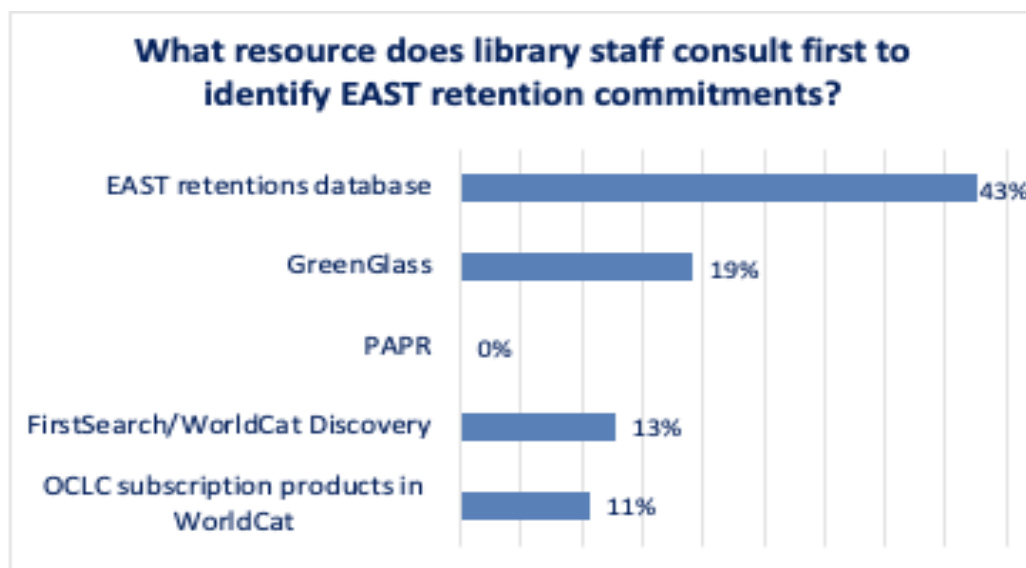
*“Joining EAST has provided us a great look into our collections. We have been able to make some very smart, targeted de-selections, and develop some new collections strategies to improve the strength of our collection in other areas. We are very happy that the print record is being preserved and strongly believe in the concept of sharing our collections to help provide all scholars access to materials while sharing the collections cost with our peer institutions.”*

*“I haven't been able to really ascertain ROI yet, but so far, I'm very pleased with the information on our collection that we've gathered, and I can see that we have reliable data to inform space planning and collection maintenance.”*

*“EAST has allowed the library to meet college administration's demands on building re-purposing without losing our status as a scholarly resource provider.”*

## Findings: Library Operations and EAST

While not all EAST libraries have integrated EAST into local operational workflows, the survey did ask libraries to indicate what resource they would consult first to identify EAST retention commitments. As the chart below shows, members still consult the EAST retentions database (which EAST built to compensate for the lack of the ability to register in WorldCat during our first few years of operation) and the GreenGlass database used for collection analysis. As we complete registration of the EAST commitments in WorldCat, we expect that will become the resource of choice for most libraries in the future. See Question 17 in the [Survey Results](#) for details.



The survey also asked members to comment on any ways in which they have used EAST commitments in collection building, de-accessioning projects, etc. The open-ended responses focused primarily on ways in which EAST had assisted in weeding/de-accessioning projects, but also referenced acquisitions decisions. For a number of the respondents, such work is just now being considered, so we would expect to see more of this in the future. See Question 16 in the [Survey Results](#) for details.

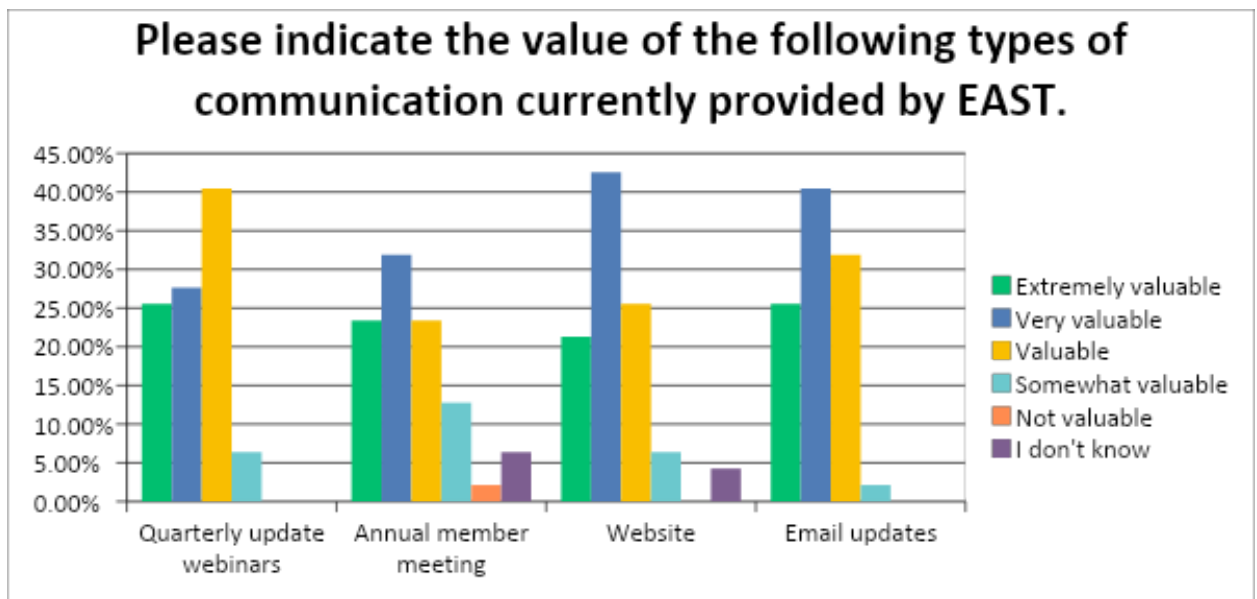
Finally, on the operational side, the survey asked respondents to indicate what factors are important to them as they consider withdrawing monographs and serials/journals titles from their local collections. Digital availability in a database or package was at the top of the list at 47%, with availability in the HathiTrust also important at 21% and 32% of those responding indicated that a retention commitment at another EAST library was a factor. See Question 18 in the [Survey Results](#) for details.

## **Findings: Input on Policies and Procedures**

Members had no major feedback on the current governance, policy, and procedures documents made available although they believe them to be helpful. However, what comments there were will provide the EAST Project Team opportunities to consider how to improve onboarding as well as expanding FAQ information. See Question 15 in the [Survey Results](#) for details.

## Findings: Value of Communication

The respondents believe that EAST provides proactive and useful communication to its members. As the chart below shows 100% of respondents find the quarterly update webinars and occasional emails provided by the Project Team valuable, very valuable or extremely valuable. The EAST website is also seen as valuable or very valuable by over 95% of members responding and the annual member meetings are valued by over 91% of respondents. See Question 24 and 25 in the [Survey Results](#) for details. Question 26 provides member suggestions for improvements to EAST communications.



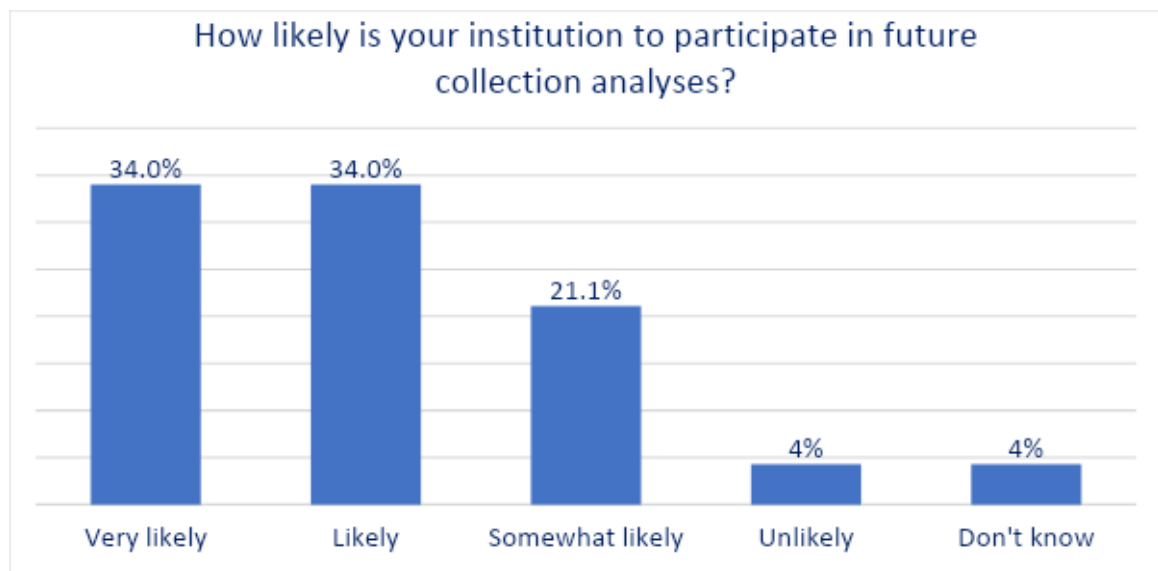
Member comments confirm that the majority of EAST members believe they are kept well informed and that documentation and other resources are easily available.

## Findings: Approaches to Collection Analysis and Appetite for Making Additional Retention Commitments

The survey included a number of questions relating to the members' appetite for participation in future collection analyses, the approaches they would prefer to take in such analyses, factors that would prevent their participation, and the impact current retention commitments have had on the library.

### Future Collection Analysis and Retention Commitments

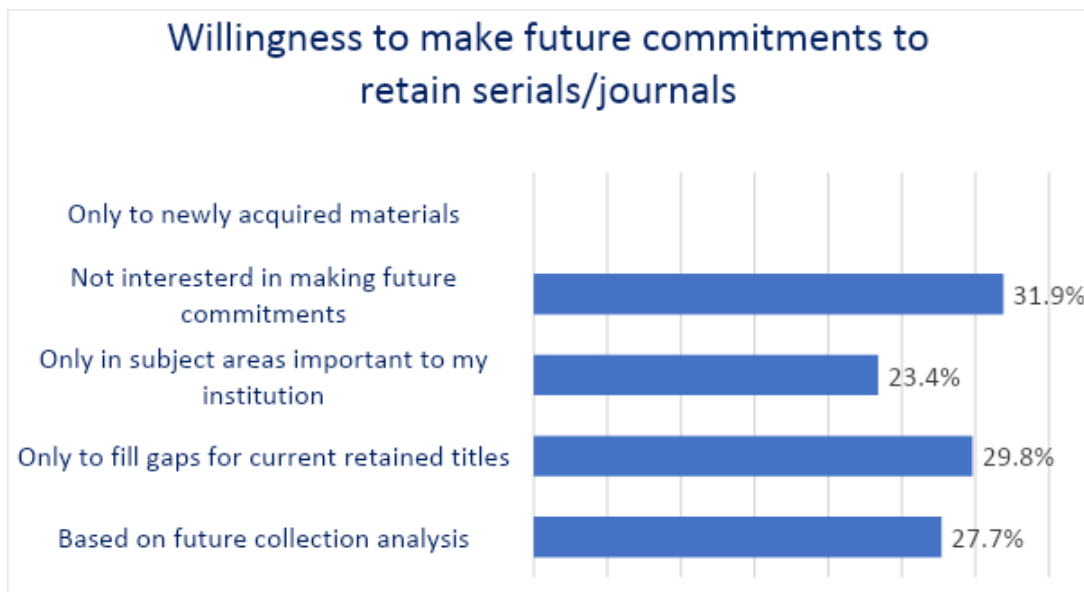
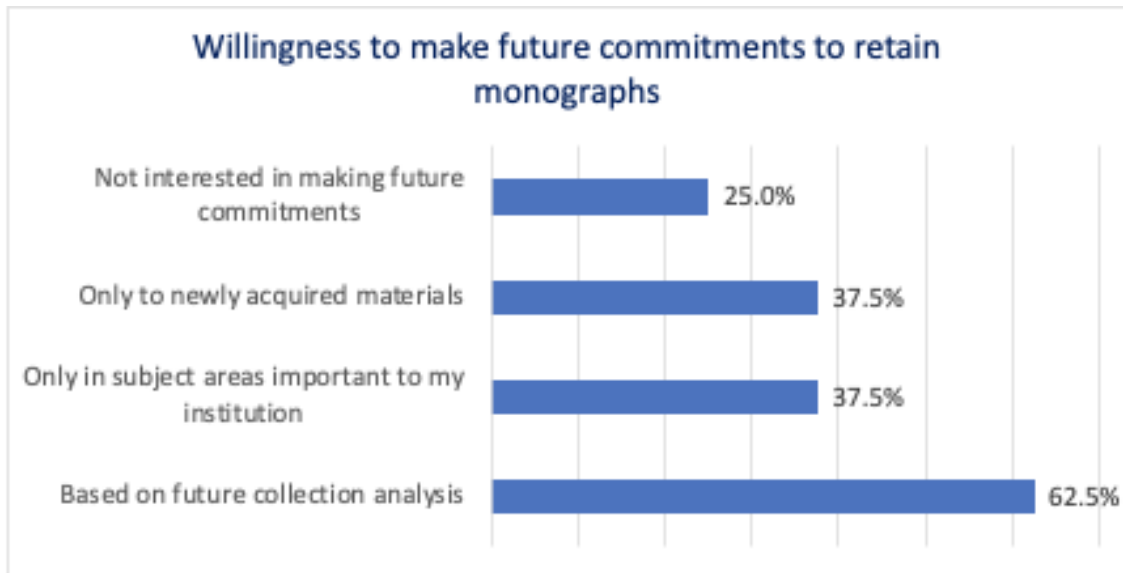
Slightly more than 68% of members would be likely or very likely to participate in future collection analyses with an additional 21% somewhat likely. Only 4% indicated they would be unlikely as the chart below demonstrates. See Question 32 in the [Survey Results](#) for details.



Almost 90% of the respondents indicated they would be willing to make future commitments to retain monographs but only 68% would be willing to make future commitments to retain serials and journals. For monographs, collection analysis was seen as the best approach although there is also interest in focusing exclusively on subject areas important to the institution or only to new acquired materials. Over 83% of respondents felt a group collection analysis approximately every 5 years was the best approach.

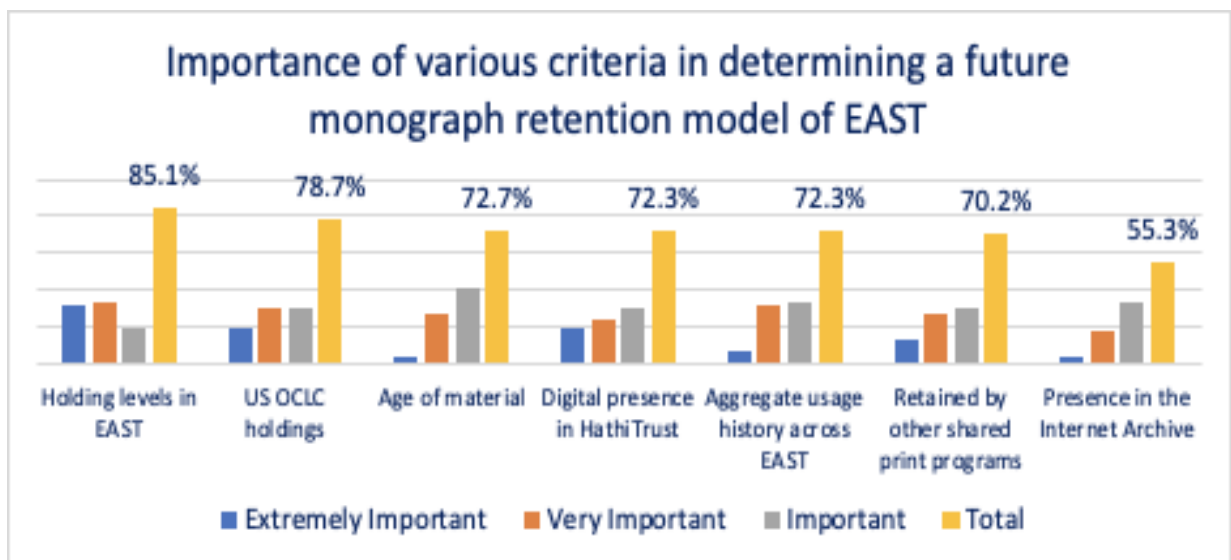
For serials/journals, gap filling was rated slightly higher than collection analysis as the best approach with some interest in focusing on subject areas of importance to the

institution. Since respondents could select multiple responses, however, all are seen as important. See the two charts below. Questions 30 and 31 in the [Survey Results](#) provide detail as does Question 33.



Monograph collection analysis tools allow a variety of criteria to be used to develop a retention model. We asked respondents to indicate the importance of various criteria. As shown below, holdings levels within EAST and OCLC as well as the age of the

materials and digital equivalents were rated most important. See Question 21 in the [Survey Results](#) for details.



When asked what factors might prevent a library from participating in future collection analyses, over 78% responded that the upfront cost would be the major factor with 66% indicating staff time for the project would be a barrier and some 10+% were concerned about institutional buy-in. Over 34% felt they would be unable to make additional retention commitments. See Question 34 in the [Survey Results](#) for details.

Note that there are slightly different levels of interest in participation in collection analysis than in making future retention commitments. This is likely due to the fact that the collection analysis work offers additional local benefits (such as a deeper understanding of collection strengths, input into any de-accessioning plans, etc.) over the commitment to retain additional titles.

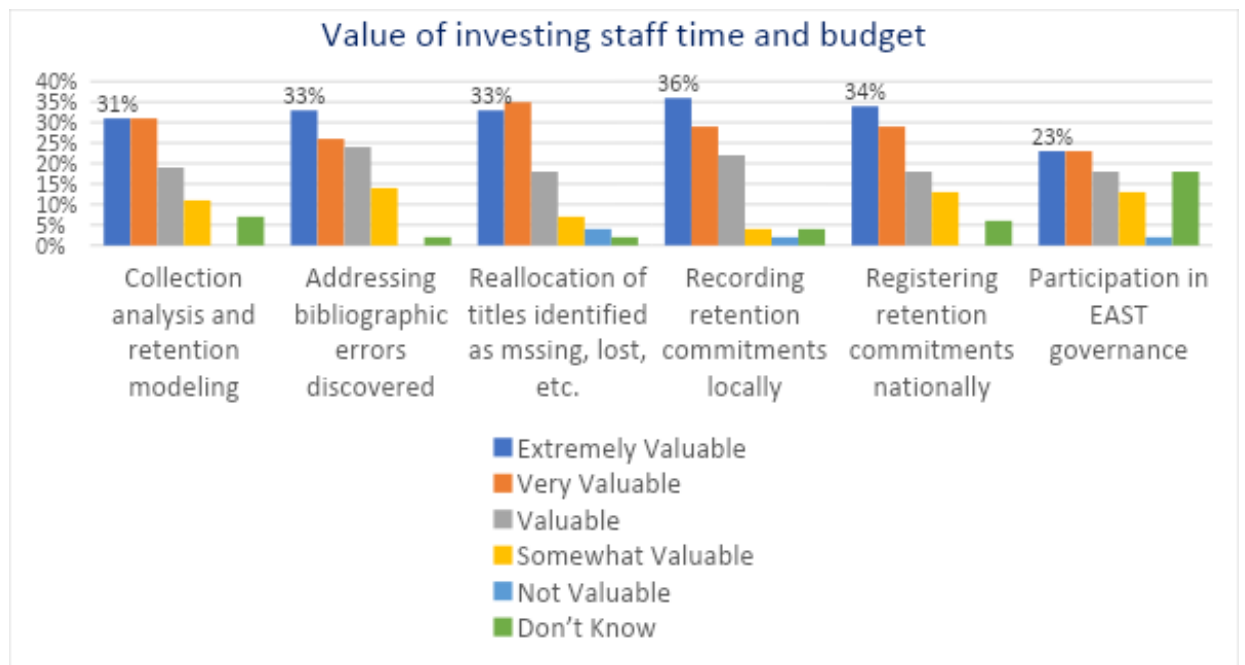
### **The Value of Investing Staff Time and Budget**

Since participation in collection analysis and making commitments to retain titles involve work on the part of the participating libraries, the survey asked for feedback on the value to the library of investing staff time and budget in various components of the collection analysis and retention process. While over 62% believed this investment for the work involved in collection analysis and retention modeling was extremely or very valuable, the value of investing staff time paid off even after the original collection analysis was completed. That includes the value of addressing bibliographic errors identified during the analysis, recording commitments in local and national catalogs, the ability to reallocate titles later identified as lost, missing, in poor condition or otherwise



inappropriate for retention and participation in various aspects of the governance of EAST including standing committees and working groups.

This data makes clear that a library's participation in collection analysis pays off locally in ways well beyond simply making retention commitments. See Question 28 in [Survey Results](#) for details and Question 29 for further comments by the respondents.



### **Expanding to Other Formats**

The final question relating to future collection analyses and retention commitments asked what formats, other than monographs and serials/journals, EAST should consider in future analyses. Although none of the options was rated over 50%, scores and sheet music were highest at 44%, with sound and video recordings at 38% and cartographic materials at 36%. See Question 22 in the [Survey Results](#) for details.

## Findings: Future Strategic Directions for EAST

One of the primary goals of the program assessment was to seek members' feedback on future strategic directions for EAST. As one member indicated:

*"EAST is extremely well run. It has succeeded in part by keeping to a focused mission. Its challenge now will be to decide what the next step(s) are in that mission."*

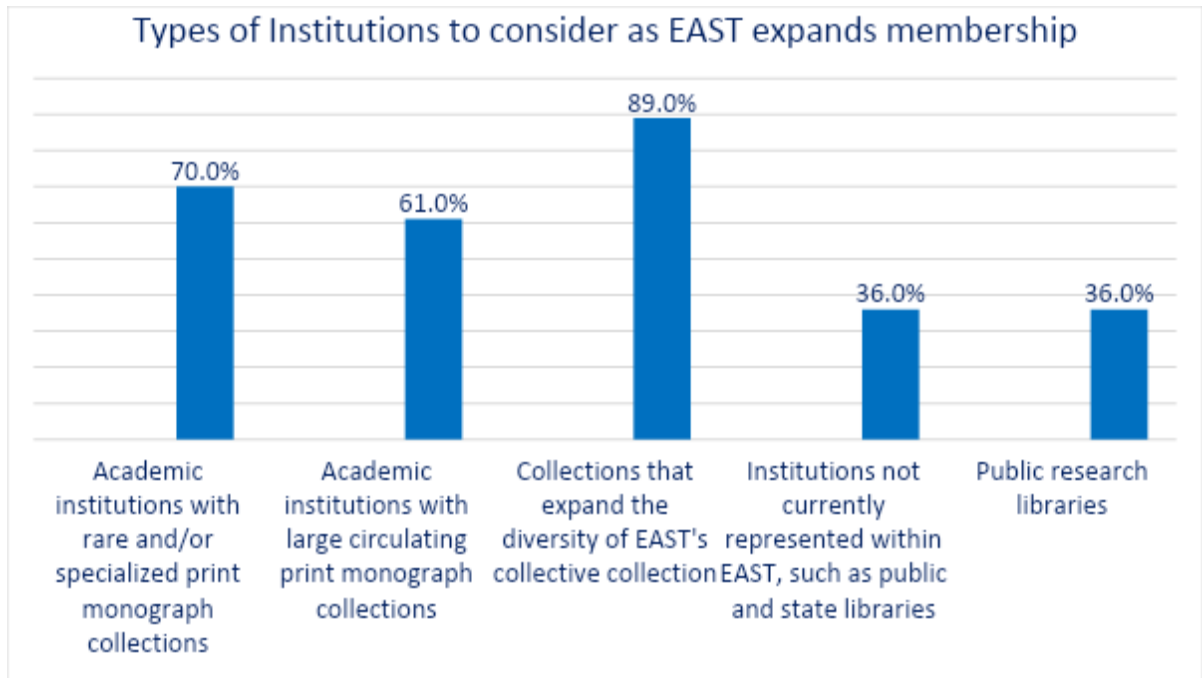
### **Expanding the Membership and the Collective Collection**

EAST has focused on expanding its membership since inception and has grown from the original 36 members to 79. Adding new members is more challenging now as compared to the early days when EAST had grant funding from Mellon and Davis to underwrite the collection analysis and could bring together large cohorts. But EAST believes in the advantages of scale and is likely to continue to expand its membership and its collective collection. That said, little has been done over the last few years in terms of specific, targeted outreach to libraries. The members of EAST who have joined since the work was completed with Cohort 2 have approached EAST indicating an interest in joining.

Within the survey, members were asked to indicate which types of institutions EAST might specifically target in any future membership drives. As the chart below indicates, collections that expand the diversity of EAST's collective collection as well as academic institutions with rare or specialized print collections and those with large circulating print collections top the list. Other types of institutions not represented in EAST such as public and state libraries were also called out. See Question 19 in the [Survey Results](#) for details.

Member quote:

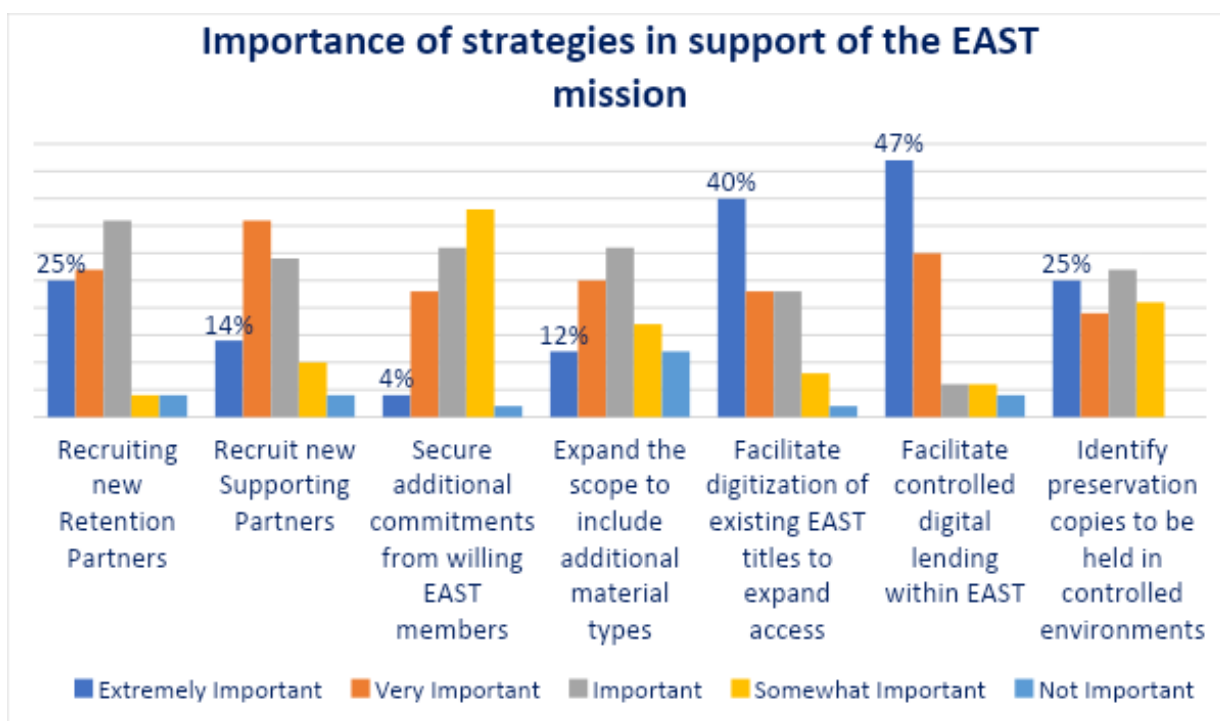
*"EAST can be a big tent, as long as we remain true to our core principles of preservation and access."*



### **Growing Importance of Access**

In addition to this strategic focus on continuing to expand the EAST collective collection with an emphasis on increasing its diversity, is a focus on digitization and access in general. This is not surprising since the EAST program assessment survey was distributed to the member libraries in the middle of a worldwide pandemic and the vast majority of EAST libraries' physical print collections were inaccessible except to local users. Even standard inter-library loan was often severely limited. Digital resources including those of digitized print collections such as HathiTrust and Internet Archive were used extensively, and libraries began to experiment with controlled digital lending and undertook wider digitization for inter-library loan.

As the chart below indicates, both digitization of existing EAST retention commitments and facilitation of controlled digital lending were seen as high priorities for the member libraries. See Question 20 in the [Survey Results](#) for details.



The above data also demonstrate that continued recruitment, particularly of Retention Partners, rated high in comparison to securing additional commitments from current members, although both had support. Despite earlier data that seemed to discourage a focus on expanding the scope of EAST beyond monographs and serials/journals, this question saw respondents indicate some level of importance in such expansion.

To date the majority of EAST retention commitments are in circulating collections in open stacks. Another focus rated highly by the members is to begin to identify preservation copies held in controlled environments. This could also foreshadow a focus on EAST playing a role in some form of collaboration on regional storage for its collective collection, long seen as an important goal in protecting the scholarly record.

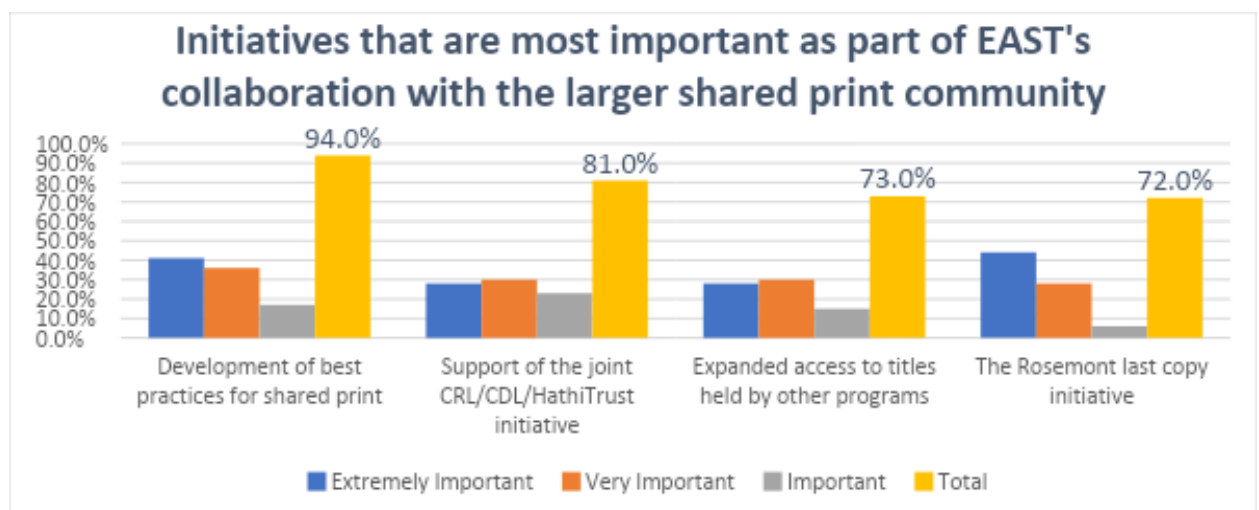
## Findings: Participation in Collaboration

Over the last three years EAST has played an important role in expanding collaboration across shared print programs. Joining the Rosemont Shared Print Alliance in 2017 allowed EAST's then fledgling serials/journals program to become part of a large and growing collaboration of well-established archiving initiatives. This expanded access provided EAST members, by 2020, to a collective collection of over 100,000 serials and journals titles.

As part of its final no-cost extension work under the original Mellon funded grant, EAST also played a major role in the founding of the Partnership for Shared Book Collections which to date has grown to 17 monograph shared print programs representing hundreds of libraries in the U.S. and Canada. The Partnership has played a major role in developing best practices for shared print in a number of important areas and has worked with Rosemont colleagues to advocate for better tools and metadata infrastructure to support shared print.

As was made clear in the members' response to early questions on the importance of various aspects of the EAST mission, participation in shared print at the national and continental levels ranked high with almost 94% of respondents indicating that this collaborative work is important, very important or extremely important.

Later in the survey, respondents were asked to rate the importance of current initiatives being undertaken in collaboration with this larger shared print community. As the chart below shows, work on joint best practices and support of specific initiatives such as the infrastructure and tool development work being undertaken by the Center for Research Libraries, California Digital Library, and HathiTrust were ranked the most important in addition to expanding access to titles held by other programs. See [Question 23 in the Survey Results](#) for details.



This growing focus on expanding shared print's reach through collaboration across programs directly supports the EAST mission of protecting the scholarly record and ensuring its ongoing accessibility.

## Next Steps

Following preliminary discussions with the EAST Executive Committee (EC), it was agreed that follow up on particular issues which surfaced as part of the program assessment is warranted and that small focus group discussions would be the best approach.

A working group that includes members of the EC and EAST Project Team was formed and will be developing plans to bring together representatives from EAST member libraries to discuss issues relating to:

- The direction of future collection analyses
- Approaches to digitization of the EAST collective collection
- How best to leverage the EAST lending network to further ensure access
- Strategies for expanding the diversity and inclusivity of the EAST membership and collection.

Following these smaller discussions, the EC and EAST Project Team will develop a set of strategic priorities for EAST for the next 2-3 years with a goal of having a new strategic directions document for presentation and discussion with the membership in late 2021.

# Appendices

- Appendix A: EAST Program Assessment Survey - The full set of questions in the Survey.
- Appendix B: Survey Results - Results for each of the questions, anonymized.



# **Appendix A:**

# **Program Assessment**

# **Survey**

## The EAST Program Assessment Survey

EAST used the Survey Monkey® application to develop and distribute the assessment survey, which included a total of 38 questions. This Appendix includes the full set of questions.

While it is not easily determined from this full PDF of the survey, there were a number of questions that resulted in the survey forking depending on the participants response. Specifically, these are:

- Question 1 – Asking about participation in other shared print programs  
Yes – Goes to Q2  
No – Goes to Q4
- Question 10 – Asking the likelihood of being an EAST member 3 years from now  
Likely – Goes to Q13  
Unlikely – Goes to Q11
- Q27 – Asking if the library is a Retention Partner or a Supporting Partner  
Retention - Goes to Q28  
Supporting – Goes to Q30
- Q32 – Asking the likelihood of participation in future collection analyses and making further retention commitments  
Likely – Goes to Q33  
Unlikely – Goes to Q34.



EAST Program Assessment November, 2020

Participation in shared print

**Welcome to the EAST Program Assessment. This survey is being sent to both the Voting Member and the Operational Contact at each EAST member library. We would appreciate, however, that only one contact at the library complete the survey. As there are questions that cover strategic, business, and operational aspects of EAST, if you are the respondent for your institution, you may wish to consult with others on the library staff who have been involved in various aspects of your institution's work with EAST. A PDF of the full set of survey questions (not all of which may be applicable to your institution) was provided as an attachment to the email sent with the survey link.**

**The survey also includes questions relating to EAST's current practices including governance and policies and procedures. Feel free to review these on the EAST website prior to completing the survey:**

**<https://eastlibraries.org/policies-mou>.**

**You may complete the survey in one session or pause and return to the survey as needed. We anticipate the survey will require 30-45 minutes to complete.**

**You will have an opportunity at the end of the survey to provide us with contact information or to choose to opt out.**

**Your responses will assist the EAST Project Team, Executive Committee, and Operations Committee in planning for future work, so we thank you for taking the time to complete the survey. All responses will be kept strictly confidential. Results will be reported only in aggregate. We hope to have preliminary results to share as part of the EAST Member Meeting on December 9th.**

**The EAST Executive Committee and Project Team**

\* 1. What other shared print programs does your institution participate in? Check all that apply.

☐ HathiTrust Shared Print

☐ FLARE

☐ Connect New York

☐ Scholars' Trust

☐ PALCI shared print

☐ None

☐ Maine Shared Collections

☐ Other (please specify)

\* 2. Please indicate areas of potential intersection across the shared print programs in which you participate. Check all that you think are applicable.

☐ Collaborating on collection analysis

☐ A shared inter-library loan lending network

☐ Shared retention commitments (i.e. a retention commitment made for one programs is also committed for the other program)

☐ Commonly developed best practices

☐ Joint recording of retention commitments in outside databases such as WorldCat and PAPR

☐ None

☐ Other (please specify)

3. Based on your experience in other shared print programs, are there recommendations you would make to improve the effectiveness of EAST?

EAST mission and model

\* 4. The mission of EAST is to protect the print scholarly record and ensure its availability to scholars, researchers, students, and faculty at participating member institutions. By providing this safety net of retained materials, EAST gives members the opportunity to reduce their overall collection management costs and reclaim space. Our involvement in the [Rosemont Shared Print Alliance](#) and the [Partnership for Shared Book Collections](#) further accelerates the growth of this safety net nationally.

As you think about the EAST mission, what is the **importance** of each of the following EAST objectives to you institution?

	Extremely important	Very important	Important	Somewhat important	Not important	I don't know
Preserving the print scholarly record	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Validating the presence of print monographs in our local collections as well as in the collective collection	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	Extremely important	Very important	Important	Somewhat important	Not important	I don't know
Ensuring access for my local users to distributed retained titles	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Facilitating space reclamation by allowing my library to deaccession monographs because they are retained elsewhere	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Facilitating space reclamation by allowing my library to deaccession serials and journals because they are retained elsewhere	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Participating in shared print at the national/continental level thereby expanding the safety net and access	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Providing my library with opportunities to collaborate on projects related to the shared print collection	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

\* 5. Please comment on these same EAST objectives from the perspective of how well you think EAST is doing in **achieving** each of them.

	Extremely well	Very well	Well	Somewhat well	Not well	I don't know
Preserving the print scholarly record	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	Extremely well	Very well	Well	Somewhat well	Not well	I don't know
Validating the presence of print monographs in our local collections as well as in the collective collection	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ensuring access for my local users to distributed retained titles	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Facilitating space reclamation by allowing my library to deaccession monographs because they are retained elsewhere	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Facilitating space reclamation by allowing my library to deaccession serials and journals because they are retained elsewhere	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Participating in shared print at the national/continental level thereby expanding the safety net and access	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Providing my library with opportunities to collaborate on projects related to the shared print collection	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

6. Please indicate anything you believe EAST could be doing or doing differently to achieve its mission.

\* 7. How does shared print generally and EAST specifically figure in your strategic and operational planning?

\* 8. EAST charges annual membership dues which support staffing of the Project Team, investment in the EAST retentions database, and overall program administration and management, including funding special projects from the EAST reserve funds. Based on the value gained, do you feel your institution's EAST membership fee is:

☐ Low    ☐ Just right    ☐ A little high    ☐ High    ☐ I don't know

\* 9. Please elaborate on why you selected the above answer:

\* 10. What is the likelihood you will continue to be an EAST member 3 years from now?

☐ Very likely                      ☐ Unlikely  
☐ Likely                              ☐ Very unlikely  
☐ Somewhat likely                ☐ I don't know



\* 11. Why might you relinquish your EAST membership? Please check all that apply.

- |  |   |
|--|---|
| <input type="checkbox"/> Membership dues increase                                      | <input type="checkbox"/> No further local benefits are envisioned |
| <input type="checkbox"/> Local budget cuts   | <input type="checkbox"/> Other programs meet local needs          |
| <input type="checkbox"/> Lack of staffing to take part in EAST activities and services |   |
| <input type="checkbox"/> Other (please specify)  |   |

12. What might convince you to continue membership in EAST?

\* 13. Overall, how would you rate your library's return on investment in EAST?

- |  |                                    |
|--|------------------------------------|
| <input type="radio"/> Very high            | <input type="radio"/> Low          |
| <input type="radio"/> High                 | <input type="radio"/> Very low     |
| <input type="radio"/> Neither high nor low | <input type="radio"/> I don't know |

\* 14. Please comment on your overall rating of return on investment.

15. EAST makes available a variety of documents relating to governance, policies and procedures and best practices, which are available on the EAST website at <https://eastlibraries.org/policies-mou>. Do you have comments or feedback on how EAST can improve the usefulness of these documents for our members?

## Current retention commitments and future strategies

16. EAST retention commitments can be used for several purposes. As part of our ongoing work, have you used either your own commitments (if you are a retention partner) or those of other EAST member libraries as part of your work - such as deaccessioning, collection building, transfer of collections offsite, inform faculty of collection changes, etc.? Please describe.

\* 17. What resource does your library staff check **first** to identify EAST retention commitments made by other libraries?

- |   |  |
|---|--|
| <input type="radio"/> OCLC subscription products in WorldCat (i.e. Record Manager, Connexion, etc.) | <input type="radio"/> GreenGlass               |
| <input type="radio"/> FirstSearch/WorldCat Discovery  | <input type="radio"/> EAST retentions database |
| <input type="radio"/> PAPR  |  |
| <input type="radio"/> Other (please specify)  |  |

\* 18. As you consider withdrawing monograph or serials titles from your local collections, how important are the following factors?

	Extremely important	Very important	Important	Somewhat important	Not at all important	I don't know
Title has an existing retention commitment from other EAST member(s)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
A monograph has an existing retention commitment from non-EAST participant(s) in the Partnership for Shared Book Collections	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
A serials/journal title has an existing retention commitments from non-EAST participant(s) in the Rosemont Shared Print Alliance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Digital availability in HathiTrust	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Digital availability in Internet Archive	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Digital availability in a package or database licensed locally with perpetual access	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

\* 19. As EAST grows its membership, what types of institutions should be prioritized for outreach? Please select all you believe are priorities.

☐ Academic institutions with large circulating print monograph collections

☐ Collections that expand the diversity of EAST's collective collection

☐ Academic institutions with rare and/or specialized print monograph collections

☐ Public research libraries

☐ Types of institutions not currently represented within EAST, such as public and state libraries

☐ Independent research libraries

☐ Other (please specify)

\* 20. Please indicate the importance of the following strategies in support of the EAST mission.

	Extremely important	Very important	Important	Somewhat important	Not at all important	I don't know
Recruiting new EAST Retention Partners to grow the number of titles being committed	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Recruiting new Supporting Partners to increase available funding for EAST	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Securing new commitments from existing EAST members who are willing to make additional commitments	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Expanding the scope of EAST retentions to include other material types	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Expanding shared access by EAST members to titles retained by other shared print programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Facilitating digitization of EAST retained titles in support of expanding access	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Facilitating controlled digital lending within EAST	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Identify preservation copies to be held in closed stacks or other controlled environments	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

\* 21. When determining a future **monograph** retention model for EAST, please indicate the importance of the following criteria:

	Extremely important	Very important	Important	Somewhat important	Not at all important	I dont know
Holding levels within the EAST group	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Aggregate usage history across EAST	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Retained by other shared print programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Holdings overlap with groups of peer institutions outside of EAST	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
OCLC holdings levels in my geographic region or lending network	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
OCLC holdings levels in the US	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
OCLC holdings levels worldwide	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
LC subject class(es)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Age of material	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Presence in the HathiTrust digital corpus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Presence in the HathiTrust Shared Print Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Presence in the Internet Archive	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

\* 22. What additional formats/materials do you think EAST should consider as part of future retention efforts? Please select all that apply.

- |  |   |
|--|---|
| <input type="checkbox"/> Popular journals titles                             | <input type="checkbox"/> Cartographic material (maps, atlases)  |
| <input type="checkbox"/> Government documents (state, federal, and/or local) | <input type="checkbox"/> Scores/sheet music   |
| <input type="checkbox"/> Newspapers  | <input type="checkbox"/> Textbooks  |
| <input type="checkbox"/> Sound recordings (all physical formats)             | <input type="checkbox"/> Printed copies of materials published only in digital form (i.e open access e-books) |
| <input type="checkbox"/> Video recordings (all physical formats)             | <input type="checkbox"/> No additional formats  |
| <input type="checkbox"/> Other (please specify)                              |   |

23. EAST is an active member of both the [Rosemont Shared Print Alliance](#) and the [Partnership for Shared Book Collections](#). EAST has also supported the joint efforts of CRL/CDL/HathiTrust to expand tools in support of the infrastructure for shared print. Please indicate how important you think the following initiatives are as part of EAST's collaboration with the larger shared print community.

	Extremely important	Very important	Important	Somewhat important	Not at all important	I don't know
The Rosemont last copy initiatives	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Expanding access through Rosemont to serials/journals titles held by members of other programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Developing best practices for shared print	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Joint CRL/CDL/HathiTrust project	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

## Communications

\* 24. Does EAST provide proactive, useful communications to the members?

- ☐ Yes  
☐ No  
☐ Not sure

\* 25. Please indicate the value of the following types of communication currently provided by EAST.

	Extremely valuable	Very valuable	Valuable	Somewhat valuable	Not valuable	I don't know
Quarterly update webinars	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Annual member meeting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Email updates	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

26. Do you have suggestions for ways EAST can improve its communication with members?



\* 27. Are you a Retention Partner or a Supporting Partner?

- ☐ Retention Partner
- ☐ Supporting Partner

## Retention Partners

\* 28. As a Retention Partner, your library has committed to retain monographs and/or serials/journals titles based on a specific retention model for the full retention period. Final commitments are subsequently registered in the local ILS as well as in WorldCat/PAPR. And, staff at the library are asked to report any existing retention commitments that must be reallocated or revoked.

Please indicate below the **value** of investing your staff time and/or budget resources in each of these activities relating to your work as a Retention Partner:

	Extremely valuable	Very valuable	Valuable	Somewhat valuable	Not valuable	Not applicable or I don't know
Undertaking a group collection analysis	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Staff time for collection analysis and retention modeling in GreenGlass/GoldRush to develop a retention model	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	Extremely valuable	Very valuable	Valuable	Somewhat valuable	Not valuable	Not applicable or I don't know
Staff/student time for the monograph sample validation study (applicable only to Cohorts 1 and 2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Staff/student time for any serials/journals validation you chose to undertake	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Review of retention commitments prior to their finalization	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Addressing bibliographic errors identified during EAST projects	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reallocation of titles we have identified as lost, missing, in too poor condition to circulate or not of scholarly value	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Recording retention commitments locally	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Registration of retention commitments in national databases	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Participation in EAST governance through the Executive Committee, Operations Committee, or a Working Group	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

\* 29. Your library has been asked to retain titles based on a group collection analysis and agreed upon retention model. Has this commitment to retain titles for EAST had any impact on the library strategically or operationally? Please elaborate.

#### Additional retention commitments

\* 30. Please indicate the circumstance or circumstances under which you would be willing to make **monograph** retention commitments to EAST in the **future**. Choose all that apply.

- ☐ For monograph titles based on a future collection analysis
- ☐ For monograph titles but only in subject areas important to my institution
- ☐ For monograph titles but only to newly acquired materials
- ☐ My institution is not interested in making future retention commitments
- ☐ Other (please specify)

\* 31. Please indicate the circumstance or circumstances under which you would be willing to make **serials/journals** retention commitments to EAST in the **future**. Choose all that apply.

☐ For serials/journals titles based on a future collection analysis

☐ Only to fill gaps in currently retained serials/journals titles

☐ For serials/journals titles but only in subject areas important to my institution

☐ My institution is not interested in making future retention commitments

☐ For serials/journals titles but only to newly acquired materials

☐ Other (please specify)

\* 32. How likely is your institution to participate in future EAST collection analyses?

☐ Very likely

☐ Unlikely

☐ Likely

☐ Very unlikely

☐ Somewhat likely

☐ I don't know

☐ Somewhat unlikely

\* 33. What approach(es) to future EAST collection analysis would you prefer. Select all that apply.

- ☐ Group collection analysis projects approximately every 5 years
- ☐ Nomination of titles by institutions based on local collection strengths
- ☐ Other (please specify)

\* 34. What factor(s) would prevent your institution from participating in future EAST collection analyses. Choose all that apply.

- |   |  |
|---|--|
| <input type="checkbox"/> Upfront cost of the collection analysis tool | <input type="checkbox"/> Staff time required for the project                   |
| <input type="checkbox"/> Community/administration buy-in              | <input type="checkbox"/> Inability to take on additional retention commitments |
| <input type="checkbox"/> Data issues in our local catalog             |  |
| <input type="checkbox"/> Other (please specify)                       |  |

## Demographics

\* 35. Please enter the name of your institution

36. (optional). Please enter the contact information of the responder to this survey

Name

Email Address

\* 37. Please indicate your role in the library

☐ Dean/director/university librarian

☐ Associate or assistant dean

☐ Department head

☐ Other (please specify)

\* 38. What is your primary areas of responsibility? Check all that apply.

☐ Administration

☐ Collections

☐ Access Services/ILL

☐ Scholarly Communications

☐ Technical Services/Metadata Management

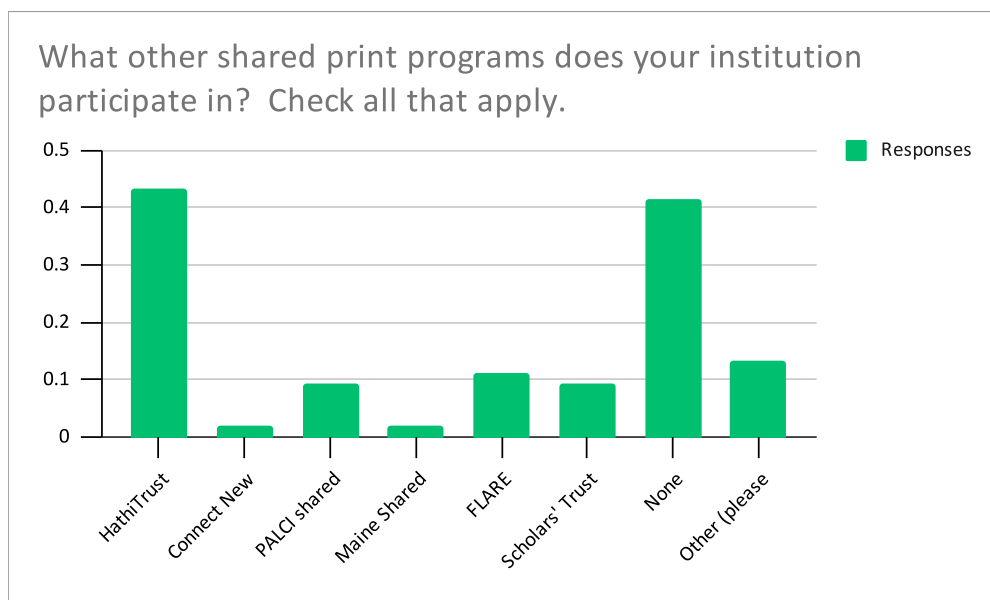
☐ Other (please specify)

# **Appendix B: Survey Results**

# EAST Program Assessment November, 2020 - Question 1

What other shared print programs does your institution participate in? Check all that apply.

Answer Choices	Responses
HathiTrust Shared Print	43.40%
Connect New York	1.89%
PALCI shared print	9.43%
Maine Shared Collections	1.89%
FLARE	11.32%
Scholars' Trust	9.43%
None	41.51%
Other (please specify)	13.21%



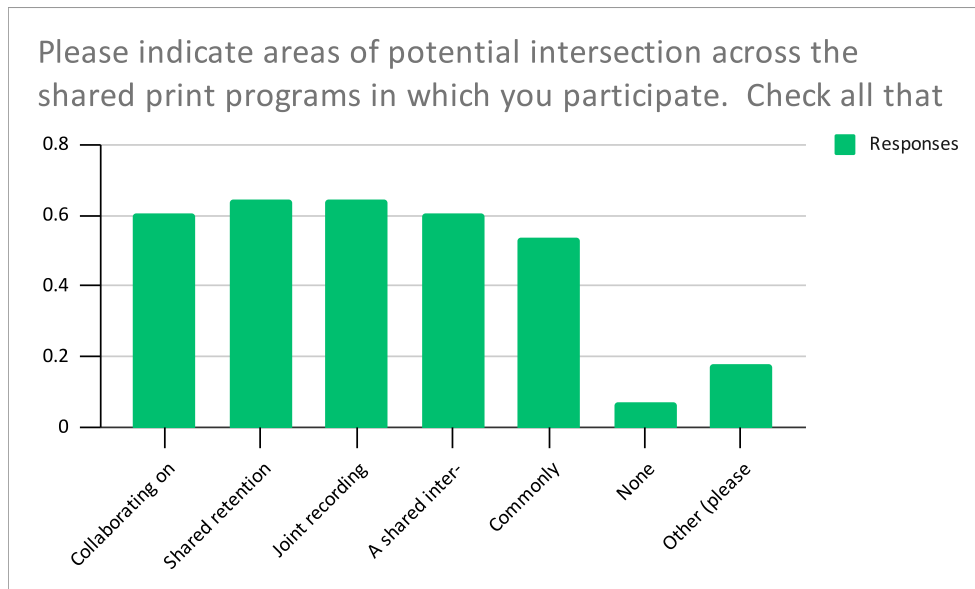
Response Date	Respondents	Other (please specify)
Dec 09 2020 10:19 AM	1	PASCAL Delivers
Nov 27 2020 01:03 PM	2	FCLRC - Five College Library Repository Consortium
Nov 23 2020 06:03 PM	3	five colleges
Nov 20 2020 11:42 AM	4	We also participate in the small BLC Chemistry COI shared print.
Nov 20 2020 10:53 AM	5	Maryland Shared Distributed Journal Collections
Nov 17 2020 01:06 PM	6	Boston Library Consortium Chemistry MOU
Nov 16 2020 11:22 AM	7	Rosemont



## EAST Program Assessment November, 2020 - Question 2

Please indicate areas of potential intersection across the shared print programs in which you participate. Check all that you think are applicable.

Answer Choices	Responses
Collaborating on collection analysis	60.71%
Shared retention commitments (i.e. a retention commitment made for one programs is also committed for the other program)	64.29%
Joint recording of retention commitments in outside databases such as WorldCat and PAPR	64.29%
A shared inter-library loan lending network	60.71%
Commonly developed best practices	53.57%
None	7.14%
Other (please specify)	17.86%



Response Date	Respondents	Other (please specify)
Dec 31 2020 11:31 AM	1	None additional identified at this time, which is not to say none ever.
Dec 01 2020 03:48 PM	2	We are in the process of joining Hathi
Nov 20 2020 02:12 PM	3	Informing prospective collecting, esp. shared efforts
Nov 16 2020 02:43 PM	4	I lead a collaborative collection development platform group which includes EAST
Nov 04 2020 04:28 PM	5	shared print approval program within the Tri-Colleges

### EAST Program Assessment November, 2020 - Question 3

**Based on your experience in other shared print programs, are there recommendations you would make to improve the effectiveness of EAST? recommendations you would make to improve the effectiveness of EAST?**

Response Date	Respondents	Responses
Dec 31 2020 11:31 AM	1	None at this time.
Nov 27 2020 01:06 PM	2	Not at this time. EAST's business model appears to be more sustainable than WEST's (where I have previous experience) due to EAST's expectation that member libraries absorb the costs of their participation vs. have the collective reimburse them for their costs.
Nov 20 2020 02:58 PM	3	EAST is very well organized and provides solid data. The team is also stable. Our experiences with other shared print programs have not given us any experiences that would improve EAST.
Nov 20 2020 11:43 AM	4	No, I think EAST is a model for effectiveness. I appreciate the data support, as well as how thoroughly EAST staff write out options for each individual ILS to make implementing changes easy.
Nov 20 2020 10:54 AM	5	No.
Nov 16 2020 02:43 PM	6	Agreeing on metadata standard as well as system to system interoperability standard will be wonderful.
Nov 16 2020 11:24 AM	7	I have insufficient experience with shared print to make any suggestions.
Nov 16 2020 10:53 AM	8	I think EAST is best program we participate in. It is important to keep communication about the program flowing.
Nov 10 2020 09:08 AM	9	An Alma resource sharing group searchable in Primo Align retention commitment timelines among programs
Nov 05 2020 02:06 PM	10	N/A
Nov 04 2020 04:28 PM	11	Continue to build the national consortium; perhaps make additional print retention commitments for the imprints after the 2010 cutoff from the initial project.
Nov 04 2020 08:46 AM	12	No

# EAST Program Assessment November, 2020 - Question 4

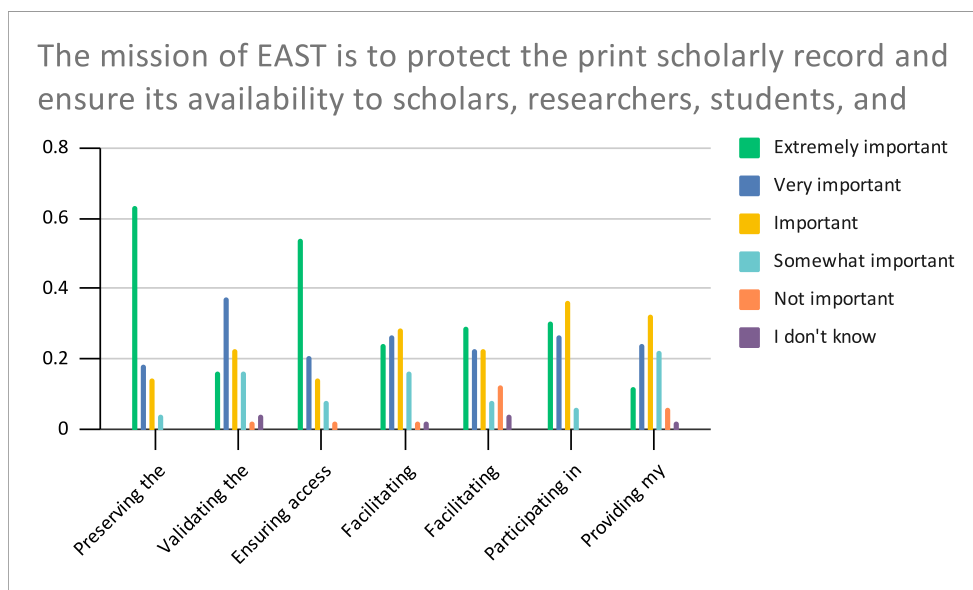
The mission of EAST is to protect the print scholarly record and ensure its availability to scholars researchers, students, and faculty at participating member institutions.

By providing this safety net of retained materials, EAST gives members the opportunity to reduce their overall collection management costs and reclaim space.

Our involvement in the Rosemont Shared Print Alliance and the Partnership for Shared Book Collections further accelerates the growth of this safety net nationally.

As you think about the EAST mission, what is the importance of each of the following EAST objectives to you institution?

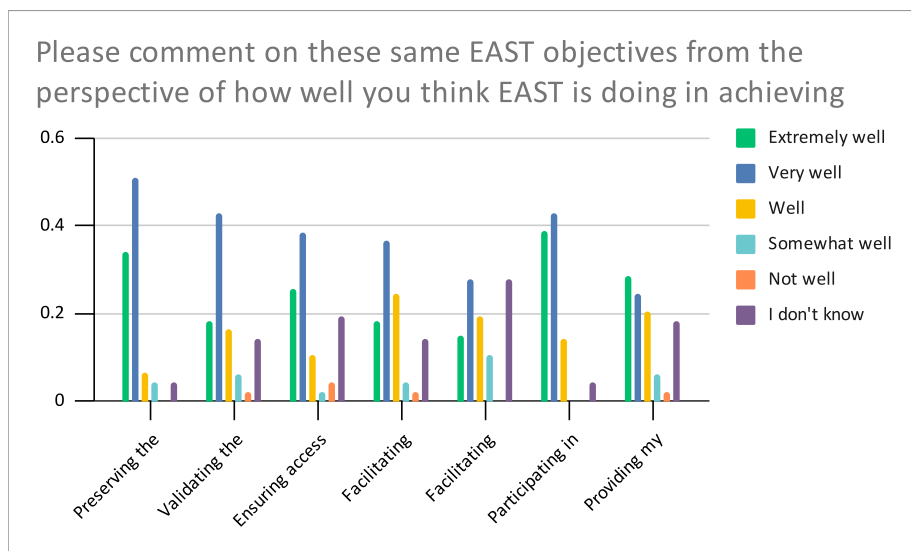
	Extremely important	Very important	Important	Somewhat important	Not important	I don't know
Preserving the print scholarly record	63.27%	18.37%	14.29%	4.08%	0.00%	0.00%
Validating the presence of print monographs in our local collections as well as in the collective collection	16.67%	37.50%	22.92%	16.67%	2.08%	4.17%
Ensuring access for my local users to distributed retained titles	54.17%	20.83%	14.58%	8.33%	2.08%	0.00%
Facilitating space reclamation by allowing my library to deaccession monographs because they are retained elsewhere	24.49%	26.53%	28.57%	16.33%	2.04%	2.04%
Facilitating space reclamation by allowing my library to deaccession serials and journals because they are retained elsewhere	29.17%	22.92%	22.92%	8.33%	12.50%	4.17%
Participating in shared print at the national/continental level thereby expanding the safety net and access	30.61%	26.53%	36.73%	6.12%	0.00%	0.00%
Providing my library with opportunities to collaborate on projects related to the shared print collection	12.24%	24.49%	32.65%	22.45%	6.12%	2.04%
Other (please specify)						



# EAST Program Assessment November, 2020 - Question 5

Please comment on these same EAST objectives from the perspective of how well you think EAST is doing in achieving each of them.

	Extremely well	Very well	Well	Somewhat well	Not well	I don't know
Preserving the print scholarly record	34.04%	51.06%	6.38%	4.26%	0.00%	4.26%
Validating the presence of print monographs in our local collections as well as in the collective collection	18.37%	42.86%	16.33%	6.12%	2.04%	14.29%
Ensuring access for my local users to distributed retained titles	25.53%	38.30%	10.64%	2.13%	4.26%	19.15%
Facilitating space reclamation by allowing my library to deaccession monographs because they are retained elsewhere	18.37%	36.73%	24.49%	4.08%	2.04%	14.29%
Facilitating space reclamation by allowing my library to deaccession serials and journals because they are retained elsewhere	14.89%	27.66%	19.15%	10.64%	0.00%	27.66%
Participating in shared print at the national/continental level thereby expanding the safety net and access	38.78%	42.86%	14.29%	0.00%	0.00%	4.08%
Providing my library with opportunities to collaborate on projects related to the shared print collection	28.57%	24.49%	20.41%	6.12%	2.04%	18.37%
Other (please specify)						



Response Date	Respondents (please specify)
Dec 01 2020 03:53 PM	1 WE just joined EAST
Nov 20 2020 04:10 PM	2 I'd like to see EAST collaborate with others on more effective and useful resource sharing practices. As it stands now, we retain a huge number of titles for EAST but do the majority of our print resource sharing with PALCI. EAST does not seem engaged on improving resource sharing practices, i. e. offering 16 week loans. Yes, we have access to EAST retained titles but we'll go other places first.

# EAST Program Assessment November, 2020 - Question 6

Please indicate anything you believe EAST could be doing or doing differently to achieve its mission.

Response Date	Respondents	Responses
Dec 18 2020 11:05 AM	1	Thanks for your good work!
Nov 27 2020 01:17 PM	2	Analyzing print acquisitions by member libraries since 2011/2012 to better predict the scale and trends that might shape a next phase of print retention.
Nov 23 2020 09:08 PM	3	Anything that educates participating libraries about national initiatives is very helpful. There is a lot to keep up with. It is important that EAST continue to emphasize networks of sharing so that libraries can take that philosophy to administrators.
Nov 20 2020 03:03 PM	4	EAST is extremely well run. It has succeeded in part by keeping to a focused mission. Its challenge now will be to decide what the next step(s) are in that mission.
Nov 20 2020 02:12 PM	5	I think looking more into CDL options for out of print materials could be one step moving forward.
Nov 20 2020 11:47 AM	6	We could use some help with validating holdings.
Nov 19 2020 04:08 PM	7	Stick to the original mission. We're worried about mission creep.
Nov 18 2020 12:12 PM	8	The "I don't know" responses above are due to our recently joining EAST. It's too early to know yet how much space we may be able to reclaim.
Nov 17 2020 09:09 AM	9	Has there been any thought about partnering with HathiTrust to add digital preservation into the program? While print preservation is extremely important, maybe EAST could think about digitizing as another way to ensure ongoing access to these materials.
Nov 16 2020 04:25 PM	10	Part of the protection of the print is not only retention but access electronically. As print ages, usage of electronic copies protects the condition of aging print. I would love to see a collaboration with HathiTrust.
Nov 16 2020 03:09 PM	11	Large scale collaborations with other print retention sites and digitization efforts
Nov 16 2020 12:58 PM	12	Build digitization and digital access strategies into shared print. Embrace collective collections as dynamic and multiformat. Facilitate close-to-real-time updating of retention holdings.
Nov 16 2020 11:28 AM	13	Insufficient experience with EAST. Ask me again next year!
Nov 16 2020 09:33 AM	14	Convey more information on how many/which titles each year are falling out of retention due to loss or poor condition.
Nov 10 2020 09:19 AM	15	EAST needs more major research library participation as well as independent research libraries
Nov 09 2020 10:26 AM	16	More opportunities for collaboration
Nov 05 2020 02:49 PM	17	Pursuing options for shared physical storage.
Nov 05 2020 02:14 PM	18	Continue to share and expose retention agreements through OCLC and PAPR
Nov 04 2020 04:28 PM	19	See notes from question 2. Ensure that there is a succession plan for the organization and a plan for sustainability in the context of the current economic climate for our institutions.
Nov 04 2020 08:57 AM	20	n/a

**How does shared print generally and EAST specifically figure in your strategic and operational planning?**

Respondents	Response Date	Responses
1	Dec 31 2020 11:47 AM	Participation in shared print programs complements a general strategy of ensuring broad access for local users while collections decisions necessarily favor digital resources in the present environment.
2	Dec 18 2020 11:05 AM	Critical for rational space planning.
3	Dec 09 2020 10:25 AM	It allows us more flexibility as we plan for future space initiatives in our main library.
4	Dec 08 2020 03:18 PM	EAST is a key part of our decision making for retention and long-range space planning.
5	Dec 01 2020 03:53 PM	Part of space planning (deaccession) and ensure wide access to collections.
6	Dec 01 2020 12:24 PM	We can make space decisions based on our participation.
7	Nov 27 2020 01:17 PM	Our major print deaccessioning projects are on hold due to the pandemic, but shared print/EAST and the documentation nationally of print commitments is a strategic pillar of those deaccessioning plans.
8	Nov 24 2020 01:39 PM	We factor EAST holdings into our retention decisions; our membership in EAST is an important element in discussions with faculty around the future of our print collections; we are not currently taking part in EAST for journals, but are taking steps to do this.
9	Nov 23 2020 09:08 PM	We try to demonstrate commitment to regional and national approaches to collection sharing and collection building. EAST meets the first need. While not written into a policy, we hope that participation in shared print retention will free up one-fourth of our collections space.
10	Nov 23 2020 06:07 PM	We factor that we need to retain EAST materials.
11	Nov 20 2020 10:32 PM	Allows us to withdraw certain print materials from our collections knowing that they are being retained by other EAST partners/members. This provides us with opportunities to remove low-use and outdated print books, while also reimagining library spaces.
12	Nov 20 2020 04:10 PM	come back
13	Nov 20 2020 03:03 PM	Eventually it will help us gain space through local de-accessioning projects. Additionally, programs like EAST at national or regional scale that help us share the load are recognized by us as strategic. We know we cannot solve all print collection issues locally.
14	Nov 20 2020 02:12 PM	Shared print and initiatives like EAST figure prominently into strategic and operational planning, allowing strategy around collection building based on availability of print collections in local/national/intl networks accessible via resource sharing.
15	Nov 20 2020 02:12 PM	It is key to our space planning and collection development.
16	Nov 20 2020 11:47 AM	Shared print is an important part of our strategic framework for preserving the scholarly record as well as enabling us to reduce the size of our open stacks collection to improve its browseability.
17	Nov 20 2020 10:57 AM	Just beginning to take shared print into account. However, since we aren't concerned with space, shared print is not expected to figure prominently in our plans.
18	Nov 20 2020 09:28 AM	Up to this point it has not figured into planning.
19	Nov 19 2020 04:08 PM	It doesn't figure very prominently at all. Shared print programs are a low priority for us.
20	Nov 18 2020 12:12 PM	Shared print and EAST membership allow us to expand access for our faculty and students to broader/deeper collections beyond what's held in FL.
21	Nov 17 2020 01:24 PM	weeding considerations (monographs)
22	Nov 17 2020 11:00 AM	Right now, it gives us peace of mind when items go lost/missing.
23	Nov 17 2020 10:29 AM	EAST allows our library to responsibly create more spaces for collaboration and study without weakening the availability of scholarship. My college is moving towards a research environment, so this will prove invaluable.
24	Nov 17 2020 09:47 AM	It is helping us make decisions about collection building, physical space, and budget priorities.
25	Nov 17 2020 09:09 AM	We dedicate time to validating our retention commitments and regularly ask for things to be re-assigned if they are lost or missing. We are also planning some weeding projects based on EAST so we can repurpose space for new user services.

# EAST Program Assessment November, 2020 - Question 7, Page 2

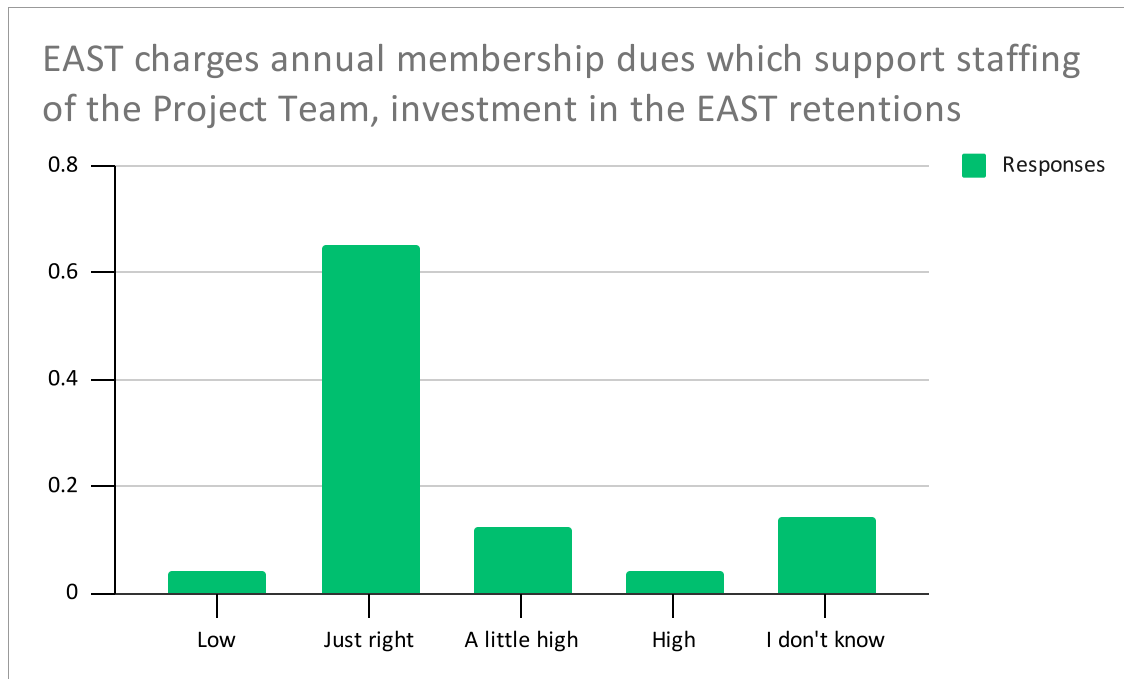
## How does shared print generally and EAST specifically figure in your strategic and operational planning?

Respondents	Response Date	Responses
26	Nov 16 2020 04:25 PM	As we are asked to reduce our print collections in order to reclaim space, EAST is a very important part of our operational planning going forward. As we determined whether to send things to storage or join a shared print project, it was clear that EAST was not only better for our community, it was better for the national retention of the scholarly record.
27	Nov 16 2020 03:09 PM	Shared print and EAST is significantly important to us in collections analysis, resource sharing infrastructure and global collection building efforts.
28	Nov 16 2020 12:59 PM	We have used EAST data, and the security of shared retention commitments, to help us plan our deaccessioning project
29	Nov 16 2020 12:58 PM	Essential. We envision our print collections as a node in the national collection.
30	Nov 16 2020 11:47 AM	EAST commitments affect decisions about weeding and materials retention.
31	Nov 16 2020 11:29 AM	It will allow us to make informed decisions as we seek to reclaim space by deaccessioning
32	Nov 16 2020 11:28 AM	Very important and highly valued.
33	Nov 16 2020 11:28 AM	Knowing that we have access to titles that are scarcely used here is crucial to our space planning process.
34	Nov 16 2020 11:07 AM	The very concept of shared print, and EAST in particular has become one of the foundations of our collections strategies. We believe not just in the preservation of the print record, but in the sharing of resources as a way to target our collections strategies to both strengthen our collection for our scholars and help with resource allocation.
35	Nov 16 2020 09:33 AM	We are primarily using EAST retentions as part of space reclamation planning.
36	Nov 13 2020 09:28 AM	Participating in EAST figures in our library space planning and helps us communicate with college administrators on what we are doing to help save space on campus. One of our shared library values is preservation of the scholarly record and EAST is part of that.
37	Nov 12 2020 03:45 PM	In process - new collection development librarian
38	Nov 10 2020 09:19 AM	Weeding monographs with extended retention commitments is difficult. Participation from more libraries might help alleviate this. It's difficult to plan for optimal space utilization.
39	Nov 09 2020 10:26 AM	We are building plans around EAST for sustainable collections
40	Nov 09 2020 09:33 AM	We are considering several deaccession projects, and use EAST holdings as a key category when generating weeding candidates.
41	Nov 09 2020 09:08 AM	Not very high
42	Nov 06 2020 09:40 AM	Our print collection management strategy to address damaged, out of date and duplicate items in the library collection is completed concurrently with the inventory and labeling of every EAST retained monograph.
43	Nov 05 2020 02:49 PM	It would be a factor in considering any potential projects to reduce our print collections, although there are no current plans to do so.
44	Nov 05 2020 02:14 PM	It has been a major factor but not yet a driving force, although it may become more of a priority for us in the future.
45	Nov 05 2020 09:33 AM	I has helped with our deaccessioning of print books
46	Nov 04 2020 04:28 PM	Having retention partners is an important aspect of our long-range planning. It is critical for us that EAST have a succession plan in case the program needs to sunset at any point.
47	Nov 04 2020 08:57 AM	Politically, and in general, the commitment to print retention demonstrates our intention to include print monographs in our long term strategic goals. In terms of operational planning, we never know when the administration will need current library space for other needs or natural disasters will damage our libraries—it is reassuring to know that should the need arise (even suddenly), we have a clear workflow for deaccessioning while still knowing the books are 'out there' at partner libraries.
48	Nov 03 2020 10:03 AM	we are working on building a case for the college to address long-term storage of our campus collections - library, art, academic departments
49	Nov 03 2020 09:56 AM	Mindful of my obligation to EAST

## EAST Program Assessment November, 2020 - Question 8

**EAST charges annual membership dues which support staffing of the Project Team, investment in the EAST retentions database, and overall program administration and management, including funding special projects from the EAST reserve funds. Based on the value gained do you feel your institution's EAST membership fee is:**

Answer Choices	Responses
Low	4.08%
Just right	65.31%
A little high	12.24%
High	4.08%
I don't know	14.29%





# EAST Program Assessment November, 2020 - Question 9, Page 1

Please elaborate on why you selected the above answer:

Respondents	Response Date	Responses
1	Dec 31 2020 11:47 AM	N/A
2	Dec 18 2020 11:05 AM	We withdrew from paying EAST dues. Perhaps we should reconsider.
3	Dec 09 2020 10:25 AM	This year the cost is high because we have experienced a budget cut due to the ramifications of the pandemic. Under normal circumstances I think that the benefit that we receive for the cost is very reasonable.
4	Dec 08 2020 03:18 PM	It's a price we're willing to pay, but whether it's too high or low - I don't know.
5	Dec 01 2020 03:53 PM	It is hard to calculate the real cost. It is more of what we can afford.
6	Dec 01 2020 12:24 PM	It is hard to quantify the value of EAST in dollars to my institution but I appreciate that EAST has kept costs relatively low and stable.
7	Nov 27 2020 01:17 PM	This budget is elegantly sized to the operations of EAST, very transparent and efficient. No one experiences EAST as a source of reimbursement for collection validation or storage, so the playing field is level.
8	Nov 24 2020 01:39 PM	We are happy with the return on investment we are seeing for our membership fee, and happy with this level of contribution to the overall effort towards shared print collections.
9	Nov 23 2020 09:08 PM	EAST provides a great deal of service for the price that we pay. The documentation is phenomenal. We use the database frequently to review gifts. The Project Team is among the best that I have seen in library environments.
10	Nov 23 2020 06:07 PM	I don't pay the bill--not sure what it is.
11	Nov 20 2020 10:32 PM	We'll need to justify the continuation of library memberships when we will likely need to cancel resources and unbundle journal packages in the very near future.
12	Nov 20 2020 04:10 PM	It seems a bit high but we are not taking full advantage of our membership.
13	Nov 20 2020 03:03 PM	EAST's value is solid. It's budget is pretty tight, but still sufficient to allow it to have the capacity to keep developing new collections and services. It seems appropriate to the size of EAST as well.
14	Nov 20 2020 02:12 PM	We believe this is a good investment and seems reasonable.
15	Nov 20 2020 02:12 PM	It's a fair price for the value.
16	Nov 20 2020 11:47 AM	We feel this is a very reasonable amount. We would stay a member even up to \$10k, though, of course, we are very happy to see the fees less than that!
17	Nov 20 2020 10:57 AM	We are a consortial member and aren't aware of what the specific dues are.
18	Nov 20 2020 09:28 AM	With tight budgets, it is hard to see what we are "getting" from the expenditure.
19	Nov 19 2020 04:08 PM	Green glass has been useful tool.
20	Nov 18 2020 12:12 PM	EAST's membership dues are in line with what we are paying for other membership organizations. For a library of our size and budget, EAST is affordable; and we feel that we are getting value equal to the cost.
21	Nov 17 2020 01:24 PM	confirming amount
22	Nov 17 2020 11:00 AM	I don't have a basis for comparison.
23	Nov 17 2020 10:29 AM	We are getting the services we paid for.
24	Nov 17 2020 09:47 AM	Only because our budget keeps getting cut year after year, but we very much value the work that EAST is doing.
25	Nov 17 2020 09:09 AM	We believe if East charged additional fees, it might be able to hire additional staff to deal with more time intensive serials work.

# EAST Program Assessment November, 2020 - Question 9, Page 2

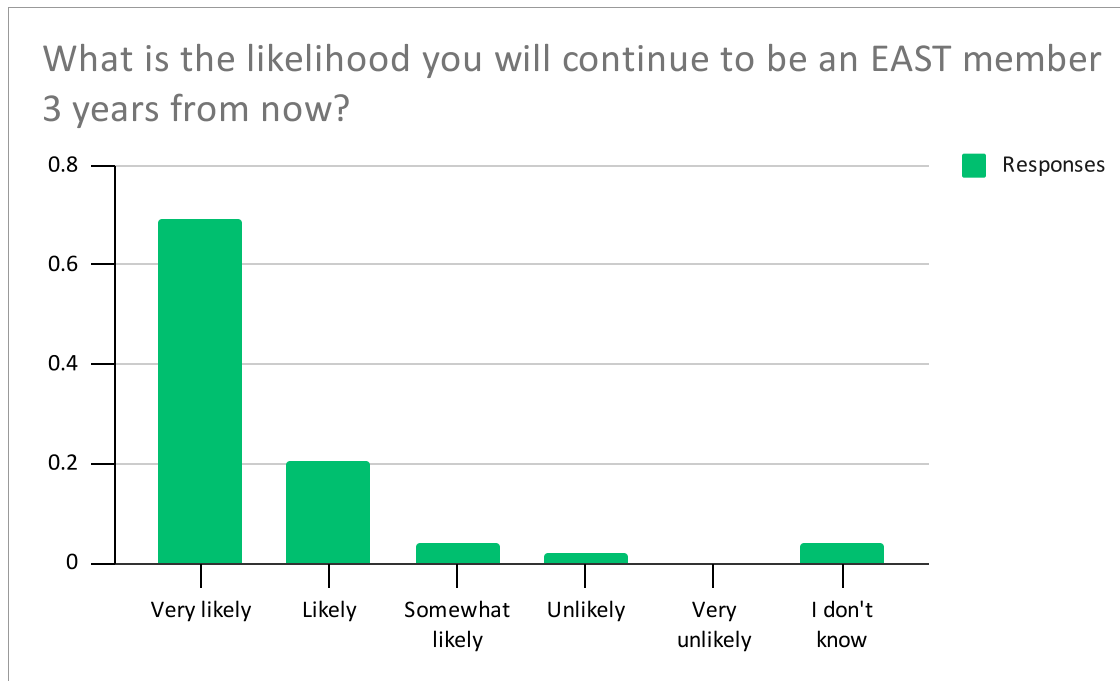
Please elaborate on why you selected the above answer:

Response Date	Respondents	Responses
Nov 16 2020 04:25 PM	26	So at the moment, I am still a little unsure how to tap into getting materials for my community through EAST. We use WorldShare ILL and there is an EAST cohort but it doesn't seem to mark our request as coming from an EAST library. If there were a collaboration with HathiTrust or more electronic access to materials, I would expect it to go up.
Nov 16 2020 03:09 PM	27	but I would really like us to pay a consortia fee in the future...
Nov 16 2020 12:59 PM	28	It's a reasonable cost, and consortia need dedicated staff, imho
Nov 16 2020 12:58 PM	29	We get good value for money. If EAST added value in new ways (collections analysis, digitization or shared storage), we would be open to paying higher dues.
Nov 16 2020 11:47 AM	30	Our participation in EAST is linked to our local consortium, and we have always had the smallest budget of the group. Our institutional financial situation is even tighter because of COVID, etc. Philosophically, our participation is valuable, but the financial and labor costs (even relatively small), are another responsibility we need to find resources for.
Nov 16 2020 11:29 AM	31	In light of current budget situation every expenditure - particularly memberships - are under greater scrutiny.
Nov 16 2020 11:28 AM	32	The onboarding process was well supported and I recognize that requires people and infrastructure.
Nov 16 2020 11:28 AM	33	Affordable and likely to be sustained even with tightening budgets.
Nov 16 2020 11:07 AM	34	The initial outlay for joining EAST and GreenGlass is a pricey (but worthwhile) investment. The ongoing yearly fee seems very reasonable based on the nature of the program, and the protections of the print record it facilitates. I am glad that it is based on the collection size so everyone pays a fair share.
Nov 16 2020 09:33 AM	35	We are using EAST for the same reasons as when we first joined EAST. We don't require a nationalized or expanded safety net nor do we use EAST for our serials management so I think the fee is just right for us.
Nov 13 2020 09:28 AM	36	I feel we get good value for our EAST membership fees.
Nov 12 2020 03:45 PM	37	Agreed amount
Nov 10 2020 09:19 AM	38	It's an equitable cost model and the operations team does fantastic work.
Nov 09 2020 10:26 AM	39	The people answering the survey don't know what we pay
Nov 09 2020 09:33 AM	40	I have no complaints right now about the membership fees. We understand that services cost money and we feel that EAST is a good value.
Nov 09 2020 09:08 AM	41	Cost is resonable for support the mission of the organization
Nov 06 2020 09:40 AM	42	Our budget is tight.
Nov 05 2020 02:49 PM	43	Because we haven't had a budget increase and aren't likely to for some time.
Nov 05 2020 02:14 PM	44	We have gotten a very reasonable rate as members of the first cohort and feel like this has been a good value.
Nov 05 2020 09:33 AM	45	We. have a very tight budget due to COVID
Nov 04 2020 04:28 PM	46	It is an important investment, and the financial commitment is currently at a tolerable level.
Nov 04 2020 08:57 AM	47	It is enough to cover expenses, receive timely and accurate assistance, and not so much that we have to consider cancelling our membership.
Nov 03 2020 10:03 AM	48	EAST isn't expensive
Nov 03 2020 09:56 AM	49	Can't afford to pay more

## EAST Program Assessment November, 2020 - Question 10

**What is the likelihood you will continue to be an EAST member 3 years from now?**

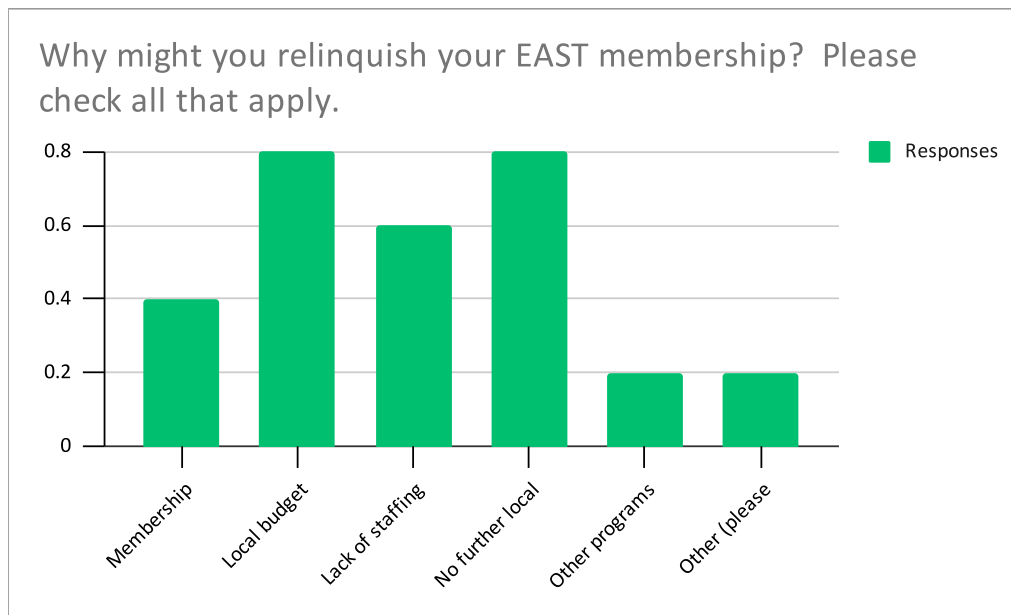
Answer Choices	Responses
Very likely	69.39%
Likely	20.41%
Somewhat likely	4.08%
Unlikely	2.04%
Very unlikely	0.00%
I don't know	4.08%



# EAST Program Assessment November, 2020 - Question 11

Why might you relinquish your EAST membership? Please check all that apply.

Answer Choices	Responses
Membership dues increase	40.00%
Local budget cuts	80.00%
Lack of staffing to take part in EAST activities and services	60.00%
No further local benefits are envisioned	80.00%
Other programs meet local needs	20.00%
Other (please specify)	20.00%



Response Date	Respondents	Other (please specify)
Dec 31 2020 11:51 AM	1	Any combination of factors, including those named here, may prompt a re-evaluation

## EAST Program Assessment November, 2020 - Question 12

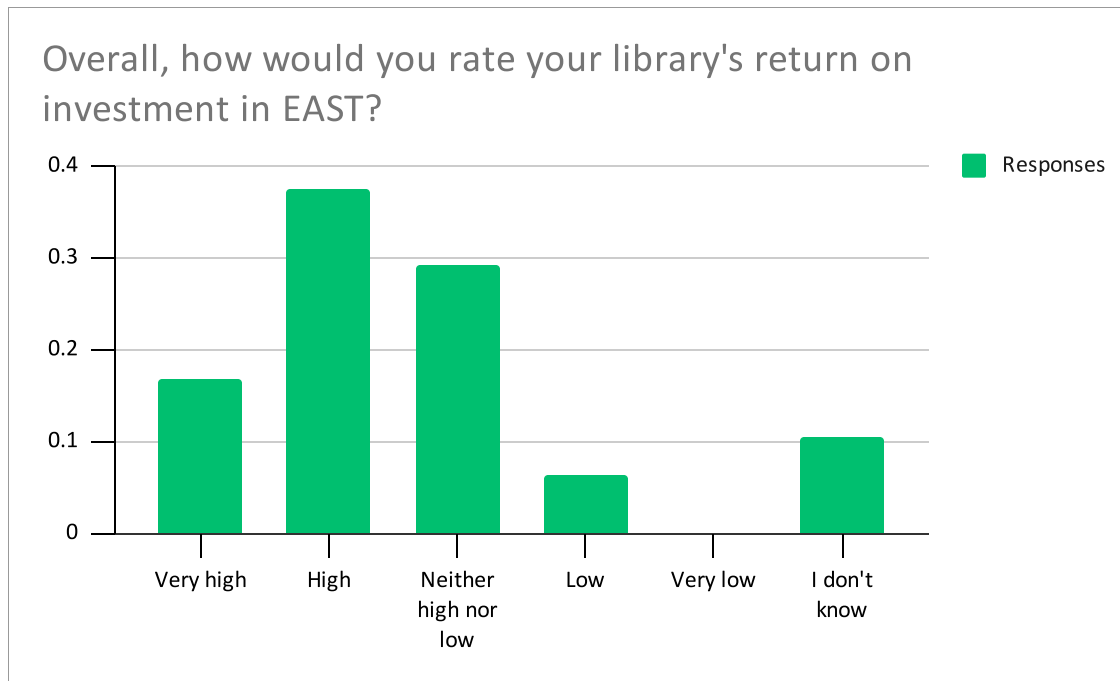
**What might convince you to continue membership in EAST?**

Response Date	Respondents	Responses
Dec 18 2020 11:07 AM	1	Programs like the shared print program. Other advisory services.
Nov 20 2020 10:34 PM	2	Membership dues decrease, at least for the next year or two.
Nov 05 2020 09:35 AM	3	nothing
Nov 03 2020 09:57 AM	4	Dont know

## EAST Program Assessment November, 2020 - Question 13

**Overall, how would you rate your library's return on investment in EAST?**

Answer Choices	Responses
Very high	16.67%
High	37.50%
Neither high nor low	29.17%
Low	6.25%
Very low	0.00%
I don't know	10.42%



# EAST Program Assessment November, 2020 - Question 14, Page 1

Please comment on your overall rating of return on investment.

Response Date	Respondents	Responses
Dec 31 2020 11:51 AM	1	Generally satisfied with the level of service and support offered through EAST with no add'l specific feedback to provide at this time.
Dec 18 2020 11:07 AM	2	We felt the ROI was insufficient and therefore withdrew.
Dec 09 2020 10:25 AM	3	see above
Dec 08 2020 03:20 PM	4	I think we're getting a pretty good return for our investment in EAST - and this investment will continue to grow over time as we maximize the impact of the shared repository.
Dec 01 2020 03:55 PM	5	We just joined EAST. It is prediction.
Dec 01 2020 12:24 PM	6	I think the ROI is about even but again it is hard to quantify in monetary terms the value of East to our individual institution.
Nov 27 2020 01:18 PM	7	I would choose "very high" except that we haven't yet completed our big deaccessioning projects.
Nov 24 2020 01:39 PM	8	We are happy with the outcomes from being a member of EAST, relative to the membership cost.
Nov 23 2020 09:13 PM	9	Project Team members answer our questions promptly and completely. EAST has provided growth opportunities for staff to participate in working groups. The annual meetings are really good, though we can't always attend due to funding limitations.
Nov 20 2020 10:34 PM	10	We are still new to EAST, so it may take some a couple of years before we can see an ROI.
Nov 20 2020 04:10 PM	11	Our answer here is not because of EAST but rather it's due to our not fully operationalizing EAST (deaccessioning for example)
Nov 20 2020 03:05 PM	12	EAST has accomplished what we thought it would when we committed to join. We anticipate our return on investment will continue to increase as we make space decisions locally and increasingly come to rely on a distributed collection model.
Nov 20 2020 02:13 PM	13	We are very happy with EAST.
Nov 20 2020 02:13 PM	14	Existence of EAST allows for more strategic collection building
Nov 20 2020 11:48 AM	15	It is worth a lot to us to know that we are able to participate in preserving the scholarly network.
Nov 20 2020 10:57 AM	16	We are new members.
Nov 20 2020 09:29 AM	17	Need reciprocal ILL agreement.
Nov 19 2020 04:09 PM	18	We have mixed feelings about our retention commitments.
Nov 18 2020 12:13 PM	19	We are fairly new members so return on investment can't quite be calculated yet. We anticipate it will be a high return in another year or two.
Nov 17 2020 01:27 PM	20	It has been labor intensive to validate holdings and manage assigned titles.
Nov 17 2020 11:01 AM	21	We're able to withdraw and not re-purchase unlocated items if they're not essential to our local collection.
Nov 17 2020 10:30 AM	22	EAST has allowed the library to meet college administration's demands on building re-purposing without losing our status as a scholarly resource provider.
Nov 17 2020 09:48 AM	23	We have been able to identify titles that can be removed from the collection to free up some space in the building.
Nov 17 2020 09:24 AM	24	Preserving the print scholarly record has worldwide impact. The fact that EAST allows us to collaborate in this work while also reducing local holdings is icing on the cake.
Nov 16 2020 04:27 PM	25	As I mentioned earlier, joining EAST was a much better return on investment than sending materials to storage while providing much of the same benefit to my community while also allowing us to participate in a national program of print retention.

# EAST Program Assessment November, 2020 - Question 14, Page 2

Please comment on your overall rating of return on investment.

Response Date	Respondents	Responses
Nov 16 2020 03:12 PM	26	Lehigh just joined so its hard to say but it is definitely the right direction for us strategically and tactically.
Nov 16 2020 01:00 PM	27	I think it's useful for deaccessioning, but of course it also "forces" us not to deaccession materials we might otherwise. Plus, it adds a layer of complexity to lost and missing material. So there's a ROI, but the "I" goes beyond the simple dollar amount we pay in dues.
Nov 16 2020 12:59 PM	28	We have baseline ROI in place, but EAST has so much potential. Excited to see how this initiative grows.
Nov 16 2020 11:50 AM	29	I think the process of registering shared commitments via OCLC will be quite useful; until this is in place, though, any materials access benefit has been relatively invisible.
Nov 16 2020 11:30 AM	30	Still early stage for us
Nov 16 2020 11:29 AM	31	Still in the early stages of utilizing the data provided by EAST.
Nov 16 2020 11:29 AM	32	I haven't been able to really ascertain ROI yet, but so far, I'm very pleased with the information on our collection that we've gathered, and I can see that we have reliable data to inform space planning and collection maintenance.
Nov 16 2020 11:13 AM	33	Joining EAST has provided us a great look into our collections. We have been able to make some very smart, targeted de-selections, and develop some new collections strategies to improve the strength of our collection in other areas. We are very happy that the print record is being preserved and strongly believe in the concept of sharing our collections to help provide all scholars access to materials while sharing the collections cost with our peer institutions.
Nov 16 2020 09:36 AM	34	This effort has been a wonderful project for saving the print record but it does take a sustained level of staff time and effort to maintain.
Nov 13 2020 09:30 AM	35	Again, I feel that we get good value for our EAST membership.
Nov 12 2020 03:46 PM	36	No additional comment
Nov 10 2020 09:23 AM	37	We're contributing to the greater good for which we don't see an immediate benefit.
Nov 09 2020 10:27 AM	38	We've yet to fully leverage EAST in our sustainable collections goals, until then it is hard to assess
Nov 09 2020 09:34 AM	39	It is easy to see that EAST retention will be very helpful in our decision making going forward.
Nov 09 2020 09:09 AM	40	Investment of time may be a bit higher than we anticipated longterm
Nov 06 2020 09:40 AM	41	We don't know how to measure this.
Nov 05 2020 02:50 PM	42	Because it has enabled us to ensure that our users have continued access to books that we have had to deaccession.
Nov 05 2020 02:16 PM	43	We haven't yet investigated the number of EAST titles that we have been able to make available to our patrons via ILL, which would help us to answer this question.
Nov 05 2020 09:35 AM	44	access to GreenGlass was helpful, but we borrow few books from EAST members, and I'm not sure how many we have been asked to lend
Nov 04 2020 04:28 PM	45	The long-term importance is something we value, but we are not benefiting directly in the short-term.
Nov 04 2020 08:59 AM	46	I feel that while I do not have the time or energy to spend on this critically important issue, knowing EAST exists, is superbly competent and energized is a great solace.
Nov 03 2020 10:03 AM	47	we were able to withdraw 30,000 print book volumes
Nov 03 2020 09:57 AM	48	Like the free ILL



## EAST Program Assessment November, 2020 - Question 15

**EAST makes available a variety of documents relating to governance, policies and procedures and best practices which are available on the EAST website at <https://eastlibraries.org/policies-mou>. Do you have comments or feedback on how EAST can improve the usefulness of these documents for our members?**

Response Date	Respondents	Responses
Dec 18 2020 11:07 AM	1	Unfamiliar with them. I should become more familiar with them.
Dec 09 2020 10:25 AM	2	none
Dec 01 2020 12:24 PM	3	I appreciate that they are available for review.
Nov 27 2020 01:18 PM	4	the communications and documents are extremely clear, up to date, and accessible in my experience.
Nov 23 2020 09:13 PM	5	There is a lot to digest in the documentation. It might be helpful to offer a webinar every six months or once a year to onboard new staff at participating libraries. One other possibility might be to develop a perpetual or rolling calendar so that new staff know when they should be performing tasks to benefit the EAST membership.
Nov 20 2020 10:34 PM	6	no
Nov 20 2020 04:10 PM	7	no comments
Nov 20 2020 03:05 PM	8	There is a wide range of information available. The challenge for staff is keeping up with all of it and up to date. It isn't always clear when something has been changed or updated.
Nov 20 2020 02:13 PM	9	n/a
Nov 20 2020 11:48 AM	10	No comment.
Nov 19 2020 04:09 PM	11	None at this time.
Nov 17 2020 11:01 AM	12	Not right now.
Nov 17 2020 09:24 AM	13	The documents are useful and well organized.
Nov 16 2020 04:27 PM	14	I need to explore these more!
Nov 16 2020 03:12 PM	15	no - these are good and friendly
Nov 16 2020 12:59 PM	16	The documents are helpful, but I'm wondering if EAST can create a comprehensive policy FAQs for members, ensuring the FAQs are a webpage rather than a PDF. Maybe also a wiki or Slack account or some kind of space for members to collaborate and communicate in a less structured way?
Nov 16 2020 11:50 AM	17	As a very new staff person taking on EAST responsibilities for the first time, I have found the documentation very useful. Thank you for making them easily available.
Nov 16 2020 09:36 AM	18	No.
Nov 13 2020 09:30 AM	19	We use these occasionally and do not have trouble finding what we need in them.
Nov 10 2020 09:23 AM	20	They are clear and we appreciate they are available in one place
Nov 05 2020 02:50 PM	21	They are fine as is.
Nov 05 2020 02:16 PM	22	Not at this time.
Nov 05 2020 09:35 AM	23	no
Nov 04 2020 08:59 AM	24	No
Nov 03 2020 09:57 AM	25	No

# EAST Program Assessment November, 2020 - Question 16, Page 1

**EAST retention commitments can be used for several purposes. As part of our ongoing work, have you used either your own commitments (if you are a retention partner) or those of other EAST member libraries as part of your work - such as deaccessioning, collection building, transfer of collections offsite, inform faculty of collection changes, etc.? Please describe.**

Response Date	Respondents	Responses
Dec 18 2020 11:11 AM	1	We used GreenGlass for a major de-accession project in advance of a renovation.
Dec 09 2020 10:29 AM	2	not at this time
Dec 08 2020 03:32 PM	3	We are using these for deaccessioning plans; collection building.
Dec 01 2020 12:29 PM	4	We occasionally have used EAST ownership as a factor in descension decisions.
Nov 27 2020 01:25 PM	5	Our monograph deaccessioning project is in planning stages this year. I expect we will use the EAST commitments as we do outreach to our faculty to demonstrate that the resilience and collaboration of academic libraries is growing and is a new best practice for academic information management.
Nov 24 2020 02:31 PM	6	Yes, we have used them in both retention and acquisitions decisions.
Nov 23 2020 09:20 PM	7	Yes. We check some gifts to see if they are held by an EAST library. If so, then we rarely retain a local copy. We deaccession based on EAST commitments by our cohort.
Nov 20 2020 10:39 PM	8	Not yet. We just completed our retention project and have not yet had the chance to move on to a local weeding project within our collections.
Nov 20 2020 04:10 PM	9	No activities in this area
Nov 20 2020 03:08 PM	10	So far not to date, but we anticipate we will as our local space situation grows increasingly challenging.
Nov 20 2020 02:15 PM	11	We are currently moving some of our EAST retentions off-site to make more space.
Nov 20 2020 11:55 AM	12	We have not yet used EAST to conduct large collection reductions, but we plan to. We have already used EAST to assist with processing donations of gift.
Nov 20 2020 11:00 AM	13	No.
Nov 20 2020 09:34 AM	14	No, but we had already done a major assessment and weeding project with GreenGlass prior to joining EAST
Nov 19 2020 04:11 PM	15	No.
Nov 18 2020 12:17 PM	16	We have not used the commitments in this way yet. We anticipate we will once we have completed our initial collection analysis, implemented the retention commitment we recently agreed to, and begin to use all of this information to make broader collection decisions.
Nov 17 2020 01:48 PM	17	deaccessioning--we check our commitments
Nov 17 2020 11:08 AM	18	We've used it to inform deaccessioning. If there were an API to check against a shared index, we may use it for collection development in the future.
Nov 17 2020 10:37 AM	19	We did a major deaccession (over 50%) based on our retention list. We reduced four floors of physical books to just one and a half. We now use it for collection development.
Nov 17 2020 09:39 AM	20	We are planning some deaccessioning work starting with low circulation/poor condition materials once we get back to campus.
Nov 16 2020 04:36 PM	21	Tried to get an ILL from FLARE but they never responded.

# EAST Program Assessment November, 2020 - Question 16, Page 2

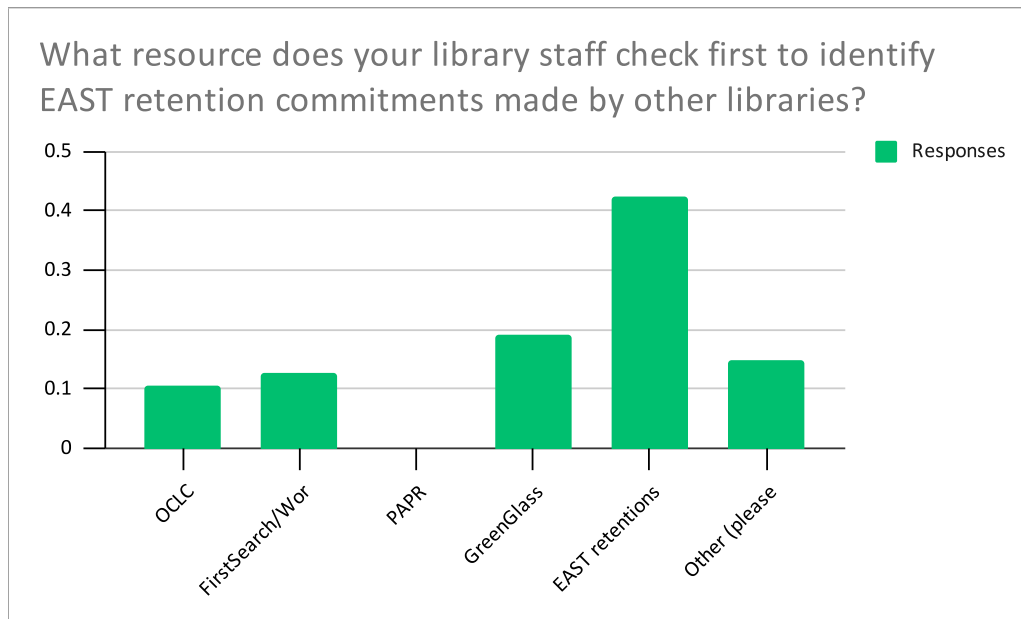
**EAST retention commitments can be used for several purposes. As part of our ongoing work, have you used either your own commitments (if you are a retention partner) or those of other EAST member libraries as part of your work - such as deaccessioning, collection building, transfer of collections offsite, inform faculty of collection changes, etc.? Please describe.**

Response Date	Respondents	Responses
Nov 16 2020 03:25 PM	22	I will be using these for prospective collection building in the future.
Nov 16 2020 01:25 PM	23	Yes, we used the local/OCLC/EAST etc. holdings data extensively
Nov 16 2020 01:17 PM	24	We use EAST retention commitments and WorldCat holdings to inform whether we accession donated books or weed our own holdings. We also use EAST to demonstrate to faculty and staff that we handling "legacy print" thoughtfully and responsibly. In future we are hoping to prioritize scarcely held EAST retention commitments for digitization and online access.
Nov 16 2020 01:17 PM	25	Used in deaccessioning work.
Nov 16 2020 11:54 AM	26	Yes - we have used our own commitments when doing internal maintenance projects like weeding.
Nov 16 2020 11:42 AM	27	We are still in the early stages of analyzing and applying the data but will use it to transfer collections offsite when we have funding and space for additional offsite collections.
Nov 16 2020 11:37 AM	28	Not yet.
Nov 16 2020 11:34 AM	29	will use for deaccessioning
Nov 16 2020 11:25 AM	30	We have used our EAST retention and partnership to do all of the things listed above, as well as helping us identify spacing issue with our main library. The collection analysis helped us to identify and reallocate space to the strong areas in the collection. It helped us identify and evaluate where we are spending our limited resources to the greatest effect.
Nov 16 2020 09:48 AM	31	Yes, we've used our own retentions as well as other EAST member libraries' retentions as part of deaccessioning projects.
Nov 13 2020 09:47 AM	32	Only in the sense that we have kept things that are EAST titles that we would otherwise have deaccessioned.
Nov 10 2020 09:45 AM	33	We've used other libraries' commitments when we found we couldn't retain specific titles. This was mostly early on in our work with EAST
Nov 09 2020 10:54 AM	34	We plan to use them for all the above purposes
Nov 09 2020 09:40 AM	35	We haven't yet, but are preparing to deaccession items, and are using EAST to make those decisions.
Nov 05 2020 02:58 PM	36	We leveraged the commitments of other libraries in a major project to reduce our collection in a branch library that had to close. Having good data helped us deselect titles that had never circulated and are being retained elsewhere. Citing EAST was important in our faculty communication during this project.
Nov 05 2020 02:26 PM	37	We have transferred our EAST monograph titles offsite for safekeeping. We might consider also doing so for our serials.
Nov 05 2020 10:20 AM	38	deaccessioning
Nov 04 2020 04:48 PM	39	Not yet, but we plan to at some point in the future.
Nov 04 2020 09:06 AM	40	No
Nov 03 2020 10:17 AM	41	yes and we continue to as well. We just went through a large project in Dec 2019; we wish to continue deaccessioning low and no use material.
Nov 03 2020 10:02 AM	42	Yes - deaccessioning to free up space for additional seating

## EAST Program Assessment November, 2020 - Question 17

What resource does your library staff check first to identify EAST retention commitments made by other libraries?

Answer Choices	Responses
OCLC subscription products in WorldCat (i.e. Record Manager, Connexion, etc.)	10.64%
FirstSearch/WorldCat Discovery	12.77%
PAPR	0.00%
GreenGlass	19.15%
EAST retentions database	42.55%
Other (please specify)	14.89%



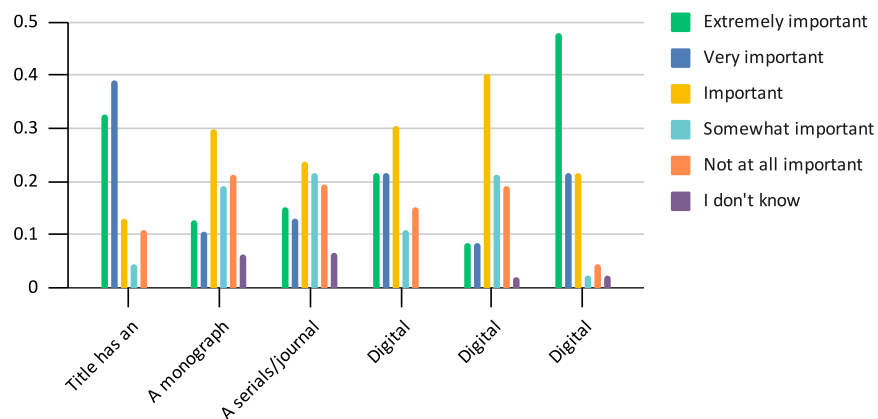
Response Date	Respondents	Other (please specify)
Dec 08 2020 03:32 PM	1	We haven't been doing this yet.
Nov 20 2020 04:10 PM	2	we don't do this
Nov 20 2020 11:00 AM	3	None; we don't check.
Nov 16 2020 03:25 PM	4	have not had a chance to do that yet.
Nov 16 2020 11:42 AM	5	Don't know
Nov 05 2020 02:26 PM	6	We haven't done this to date.
Nov 04 2020 04:48 PM	7	We have not had need to do this yet.

# EAST Program Assessment November, 2020 - Question 18

As you consider withdrawing monograph or serials titles from your local collections, how important are the following factors?

	Extremely important	Very important	Important	Somewhat important	Not at all important	I don't know
Title has an existing retention commitment from other EAST member(s)	32.61%	39.13%	13.04%	4.35%	10.87%	0.00%
A monograph has an existing retention commitment from non-EAST participant(s) in the Partnership for Shared Book Collections	12.77%	10.64%	29.79%	19.15%	21.28%	6.38%
A serials/journal title has an existing retention commitments from non-EAST participant(s) in the Rosemont Shared Print Alliance	15.22%	13.04%	23.91%	21.74%	19.57%	6.52%
Digital availability in HathiTrust	21.74%	21.74%	30.43%	10.87%	15.22%	0.00%
Digital availability in Internet Archive	8.51%	8.51%	40.43%	21.28%	19.15%	2.13%
Digital availability in a package or database licensed locally with perpetual access	47.83%	21.74%	21.74%	2.17%	4.35%	2.17%
Other (please specify)						

As you consider withdrawing monograph or serials titles from your local collections, how important are the following factors?

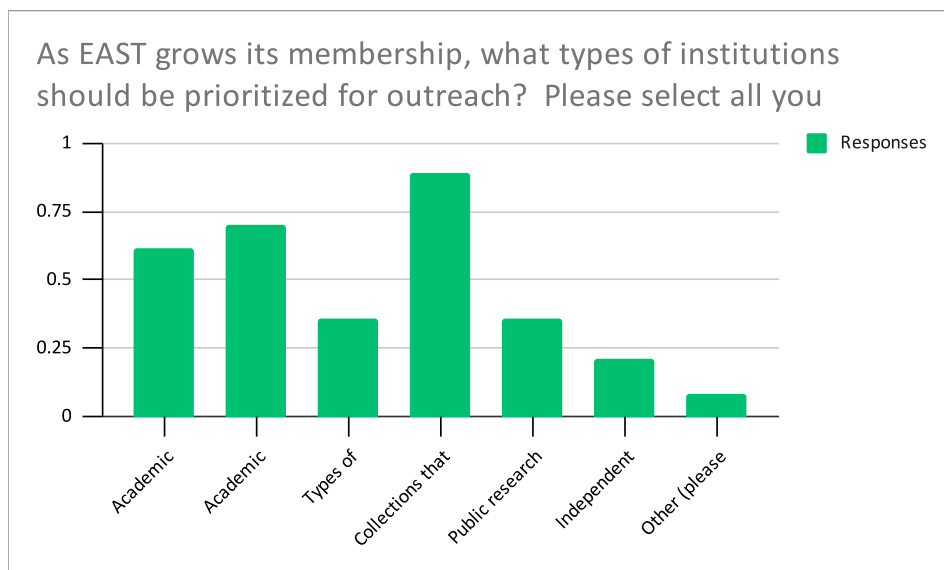


Response Date	Respondents	Other (please specify)
Nov 16 2020 01:17 PM	1	Digitally available in HathiTrust for full-text reading (out-of-copyright books only). Another important weeding criterion: 50+ WorldCat holdings in addition to ours.
Nov 16 2020 11:25 AM	2	We look at the physical distance of retained titles. We select ones that are easily assesible in the state or region first.
Nov 13 2020 09:47 AM	3	Serial title has an existing commitment with another PALCI institution.
Nov 10 2020 09:45 AM	4	Ownership by another TriCo library
Nov 09 2020 10:54 AM	5	Local retention is more important to us than national retention

# EAST Program Assessment November, 2020 - Question 19

As EAST grows its membership, what types of institutions should be prioritized for outreach? Please select all you believe are priorities.

Answer Choices	Responses
Academic institutions with large circulating print monograph collections	61.70%
Academic institutions with rare and/or specialized print monograph collections	70.21%
Types of institutions not currently represented within EAST, such as public and state libraries	36.17%
Collections that expand the diversity of EAST's collective collection	89.36%
Public research libraries	36.17%
Independent research libraries	21.28%
Other (please specify)	8.51%



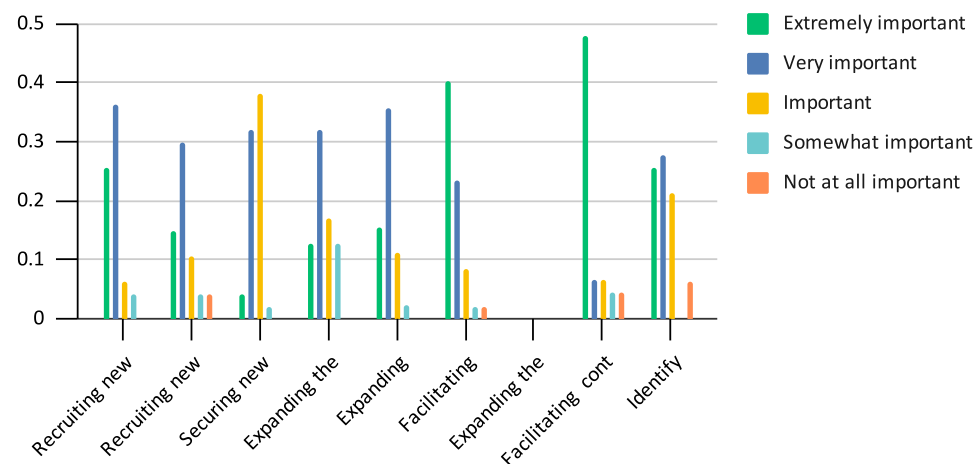
Response Date	Respondents	Other (please specify)
Nov 20 2020 11:55 AM	1	We would like to see specific outreach to HBCUs. Also, there are some older colleges who may have unique titles but are too small to be connected to large consortia, especially as some of these colleges as vulnerable to closing entirely.
Nov 16 2020 03:25 PM	2	sorry all seem to be relevant and important - I would also look at other cultural heritage institutions beyond libraries
Nov 16 2020 01:17 PM	3	EAST can be a big tent, as long as we remain true to our core principles of preservation and access.
Nov 04 2020 04:48 PM	4	We are more interested in expanding the collection and agnostic as to the institution types.

## EAST Program Assessment November, 2020

Please indicate the importance of the following strategies in support of the EAST mission.

	Extremely important	Very important	Important	Somewhat important	Not at all important	I don't know
Recruiting new EAST Retention Partners to grow the number of titles being committed	25.53%	27.66%	36.17%	6.38%	4.26%	0.00%
Recruiting new Supporting Partners to increase available funding for EAST	14.89%	36.17%	29.79%	10.64%	4.26%	4.26%
Securing new commitments from existing EAST members who are willing to make additional commitments	4.26%	23.40%	31.91%	38.30%	2.13%	0.00%
Expanding the scope of EAST retentions to include other material types	12.77%	25.53%	31.91%	17.02%	12.77%	0.00%
Expanding shared access by EAST members to titles retained by other shared print programs	15.56%	35.56%	35.56%	11.11%	2.22%	0.00%
Facilitating digitization of EAST retained titles in support of expanding access	40.43%	23.40%	23.40%	8.51%	2.13%	2.13%
Expanding the scope of EAST retentions to include other material types	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Facilitating controlled digital lending within EAST	47.83%	30.43%	6.52%	6.52%	4.35%	4.35%
Identify preservation copies to be held in closed stacks or other controlled environments	25.53%	19.15%	27.66%	21.28%	0.00%	6.38%

Please indicate the importance of the following strategies in support of the EAST mission.

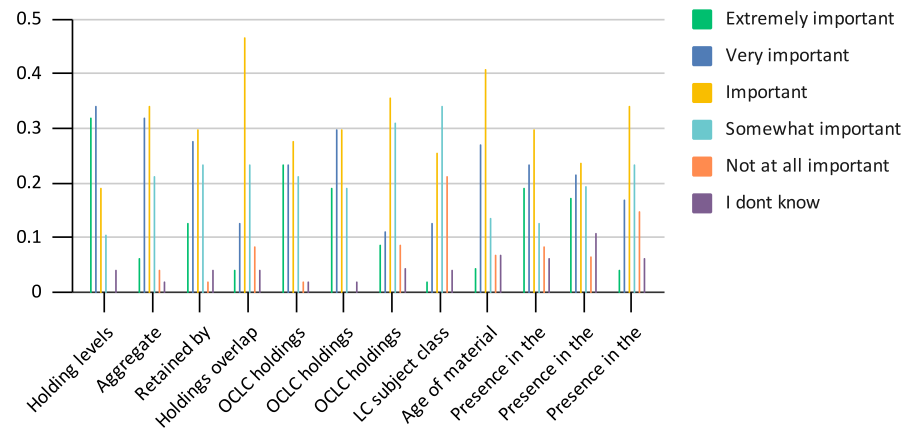


# EAST Program Assessment November, 2020 - Question 21

When determining a future monograph retention model for EAST, please indicate the importance of the following criteria:

	Extremely important	Very important	Important	Somewhat important	Not at all important	I dont know
Holding levels within the EAST group	31.91%	34.04%	19.15%	10.64%	0.00%	4.26%
Aggregate usage history across EAST	6.38%	31.91%	34.04%	21.28%	4.26%	2.13%
Retained by other shared print programs	12.77%	27.66%	29.79%	23.40%	2.13%	4.26%
Holdings overlap with groups of peer institutions outside of EAST	4.26%	12.77%	46.81%	23.40%	8.51%	4.26%
OCLC holdings levels in my geographic region or lending network	23.40%	23.40%	27.66%	21.28%	2.13%	2.13%
OCLC holdings levels in the US	19.15%	29.79%	29.79%	19.15%	0.00%	2.13%
OCLC holdings levels worldwide	8.89%	11.11%	35.56%	31.11%	8.89%	4.44%
LC subject class(es)	2.13%	12.77%	25.53%	34.04%	21.28%	4.26%
Age of material	4.55%	27.27%	40.91%	13.64%	6.82%	6.82%
Presence in the HathiTrust digital corpus	19.15%	23.40%	29.79%	12.77%	8.51%	6.38%
Presence in the HathiTrust Shared Print Program	17.39%	21.74%	23.91%	19.57%	6.52%	10.87%
Presence in the Internet Archive	4.26%	17.02%	34.04%	23.40%	14.89%	6.38%
Other (please specify)						

When determining a future monograph retention model for EAST, please indicate the importance of the following criteria:



Response Date	Respondents	Other (please specify)
Nov 04 2020 04:48 PM	1	Our assumption is that EAST has a preservation mission which is more important to us than EAST having an access mission.
Nov 03 2020 10:17 AM	2	CRL Holdings

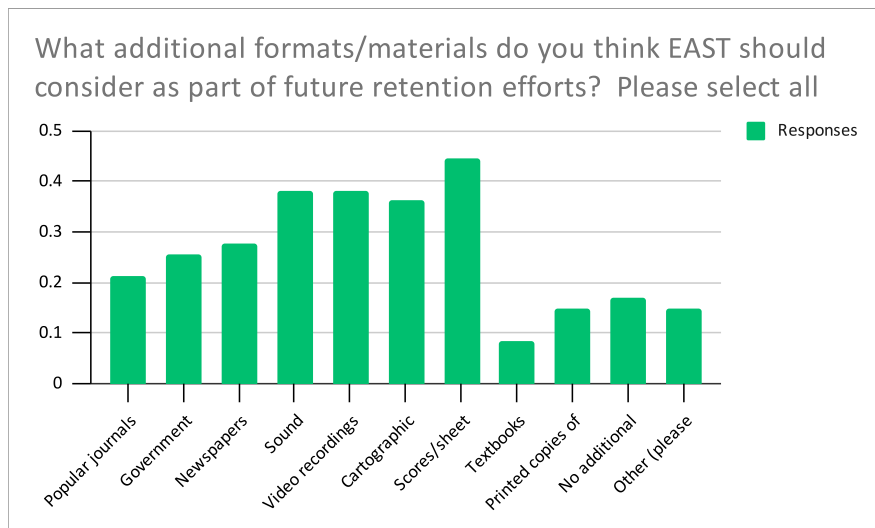


# EAST Program Assessment November, 2020 - Question 22

**What additional formats/materials do you think EAST should consider as part of future retention efforts?**

Please select all that apply.

Answer Choices	Responses
Popular journals titles	21.28%
Government documents (state, federal, and/or local)	25.53%
Newspapers	27.66%
Sound recordings (all physical formats)	38.30%
Video recordings (all physical formats)	38.30%
Cartographic material (maps, atlases)	36.17%
Scores/sheet music	44.68%
Textbooks	8.51%
Printed copies of materials published only in digital form (i.e open access e-books)	14.89%
No additional formats	17.02%
Other (please specify)	14.89%

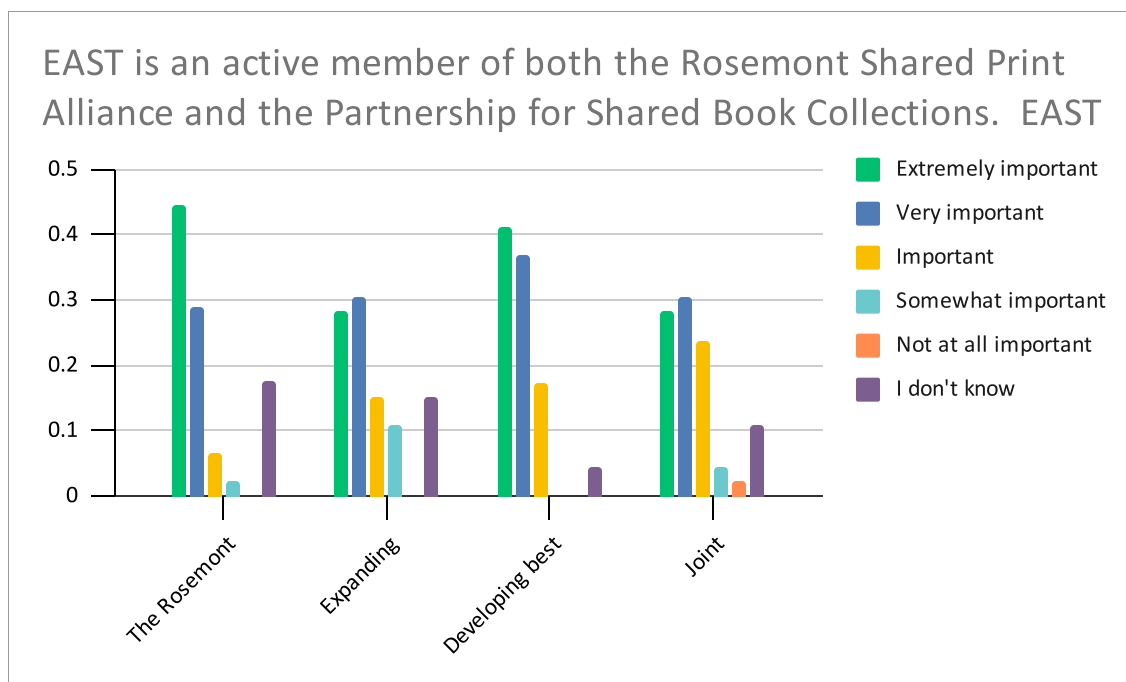


Response Date	Respondents	Other (please specify)
Nov 20 2020 04:10 PM	1	Open Access is critical but would like other models than printing out copies
Nov 17 2020 09:52 AM	2	Any of these are good ideas. We couldn't participate in them.
Nov 16 2020 01:17 PM	3	Microform sets
Nov 13 2020 09:47 AM	4	Reference materials
Nov 10 2020 09:45 AM	5	Local newspapers
Nov 04 2020 09:06 AM	6	artists books
Nov 03 2020 10:17 AM	7	These are all really tough formats! Are there specialized libraries working on some of them that could help out with some of the issues?

## EAST Program Assessment November, 2020 - Question 23

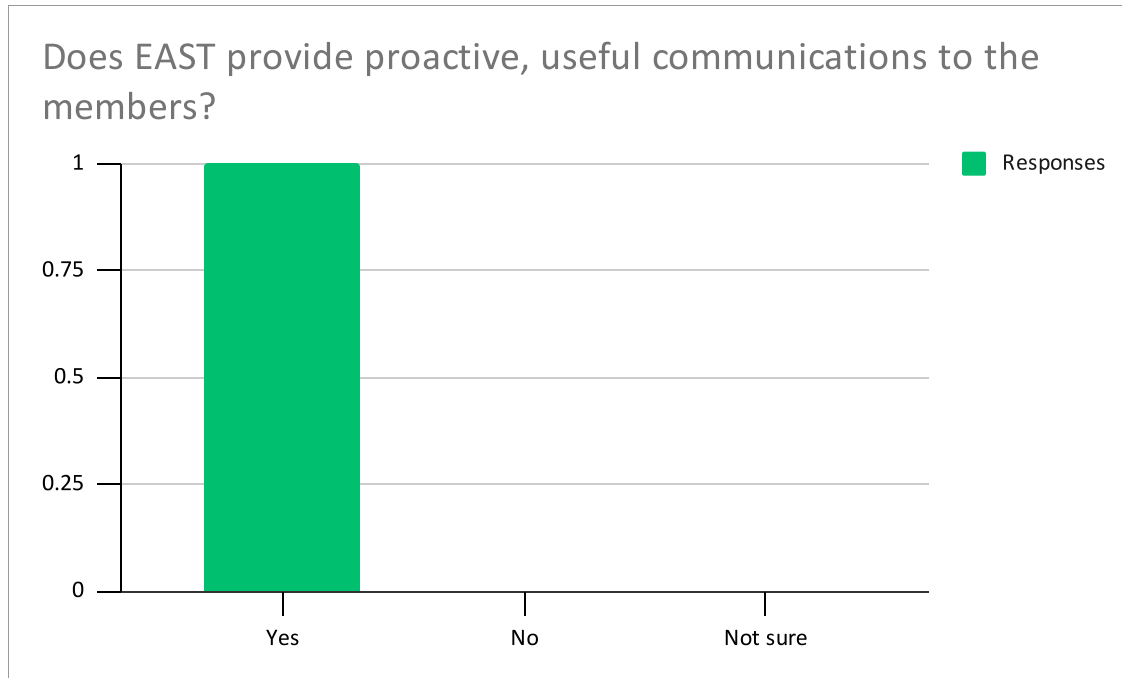
**EAST is an active member of both the Rosemont Shared Print Alliance and the Partnership for Shared Book Collections. EAST has also supported the joint efforts of CRL/CDL/HathiTrust to expand tools in support of the infrastructure for shared print. Please indicate how important you think the following initiatives are as part of EAST's collaboration with the larger shared print community.**

	Extremely important	Very important	Important	Somewhat important	Not at all important	I don't know
The Rosemont last copy initiatives	44.44%	28.89%	6.67%	2.22%	0.00%	17.78%
Expanding access through Rosemont to serials/journals titles held	28.26%	30.43%	15.22%	10.87%	0.00%	15.22%
Developing best practices for shared print	41.30%	36.96%	17.39%	0.00%	0.00%	4.35%
Joint CRL/CDL/HathiTrust project	28.26%	30.43%	23.91%	4.35%	2.17%	10.87%
Other (please specify)						



EAST Program Assessment November, 2020 - Question 24  
**Does EAST provide proactive, useful communications to the members?**

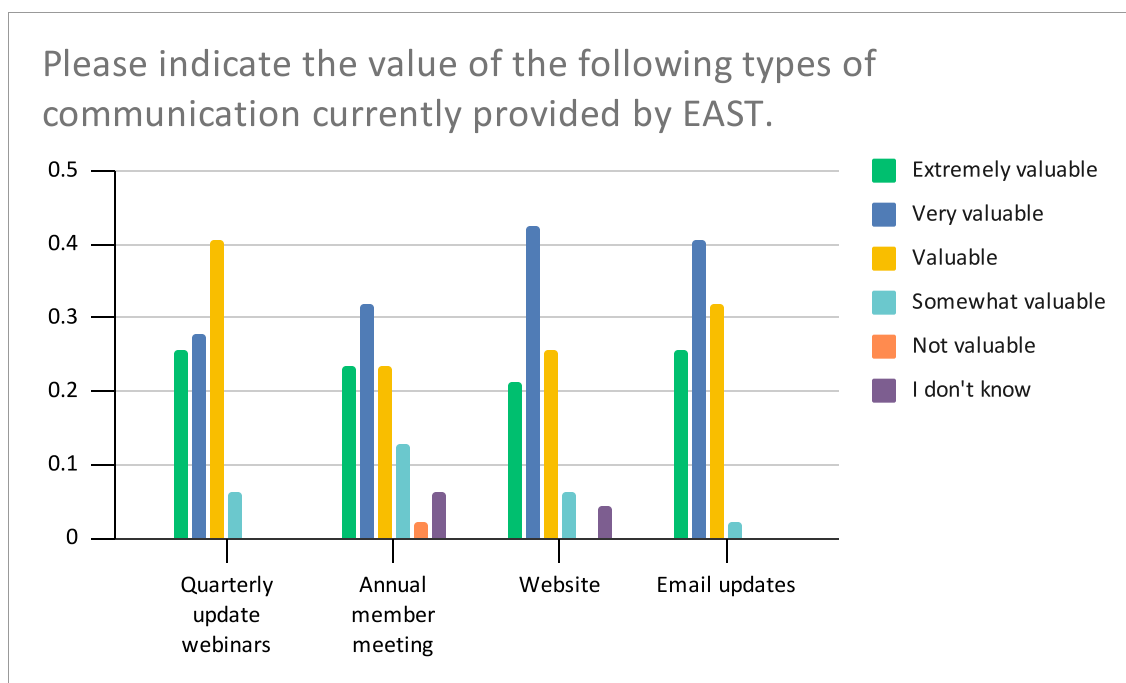
Answer Choices	Responses
Yes	100.00%
No	0.00%
Not sure	0.00%



## EAST Program Assessment November, 2020 - Question 25

Please indicate the value of the following types of communication currently provided by EAST.

	Extremely valuable	Very valuable	Valuable	Somewhat valuable	Not valuable	I don't know
Quarterly update webinars	25.53%	27.66%	40.43%	6.38%	0.00%	0.00%
Annual member meeting	23.40%	31.91%	23.40%	12.77%	2.13%	6.38%
Website	21.28%	42.55%	25.53%	6.38%	0.00%	4.26%
Email updates	25.53%	40.43%	31.91%	2.13%	0.00%	0.00%



# EAST Program Assessment November, 2020 - Question 26

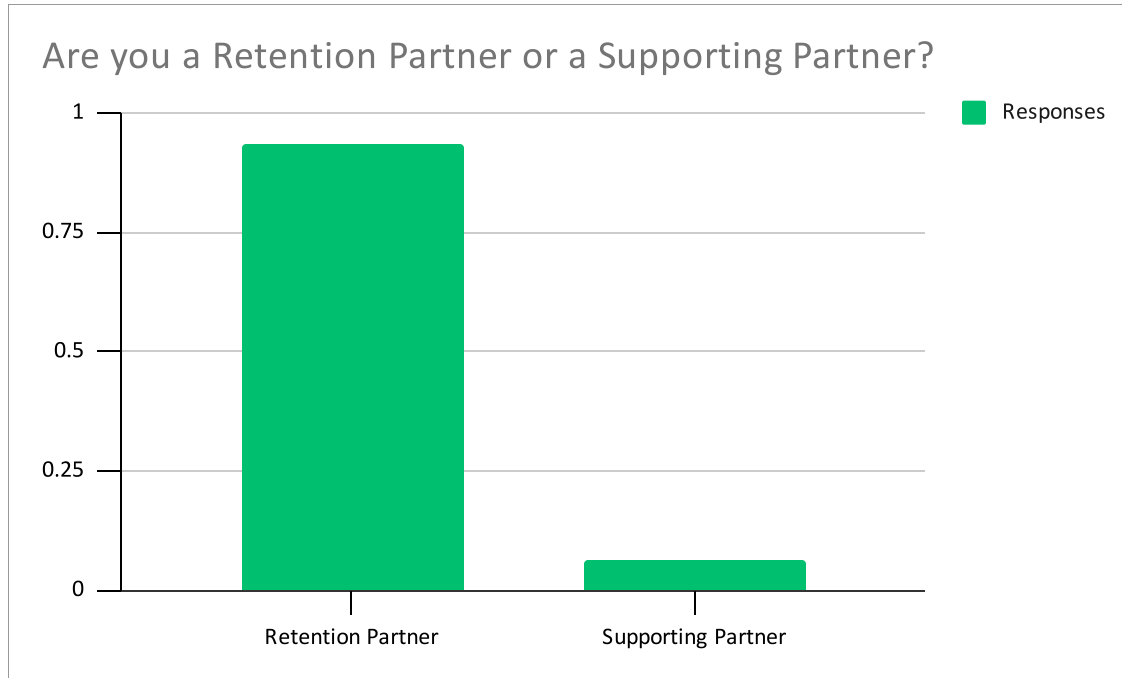
**Do you have suggestions for ways EAST can improve its communication with members?**

Response Date	Respondents	Responses
Dec 18 2020 11:12 AM	1	Perhaps format communications with a clear, concise template.
Nov 27 2020 01:26 PM	2	EAST is exemplary in its communications with members.
Nov 23 2020 09:20 PM	3	I am very satisfied with the ways that EAST communicates
Nov 20 2020 04:20 PM	4	I think it would be useful for EAST to offer more personal outreach to members. We've had lots of turnover here. It would be nice to have a more casual discussion with someone about EAST and the ways we might become involved or utilize existing tools.
Nov 20 2020 03:10 PM	5	The ongoing challenge is who in a library the communications are designed for. Improving ways to ensure that strategic information reaches decision makers and operational information reaches those responsible for day-to-day cataloging, ILL, and collections work remains a concern.
Nov 20 2020 02:16 PM	6	n/a
Nov 20 2020 11:55 AM	7	No comment.
Nov 17 2020 09:39 AM	8	Communication is excellent
Nov 16 2020 03:32 PM	9	EAST will become a building block in any collections related workflow such that additional communication is limited to future directions and diversifying the collections held. Possibly include large scale collaborative use cases in the examples EAST supports. Also thinking how can EAST partner with non-library groups to increase overall collections impact.
Nov 16 2020 01:26 PM	10	I suggest launching a wiki or Slack or some other means for EAST members to communicate and collaborate with one another informally, outside of top-down or structured committee communication channels.
Nov 16 2020 11:54 AM	11	no
Nov 16 2020 11:28 AM	12	I worry somewhat that emails generally only go to one or two contact people at an institution. it would be good to send updates to a broader group, like subject librarians.
Nov 16 2020 09:49 AM	13	No, I think you do a good job!
Nov 09 2020 09:41 AM	14	Develop template communications about EAST, retention holdings, and interlibrary loan to be sent to patrons.
Nov 05 2020 02:28 PM	15	Open up listservs to more library staff at member institutions
Nov 05 2020 10:20 AM	16	no
Nov 04 2020 09:07 AM	17	no

## EAST Program Assessment November, 2020 - Question 27

**Are you a Retention Partner or a Supporting Partner?**

Answer Choices	Responses	
Retention Partner	93.62%	44
Supporting Partner	6.38%	3



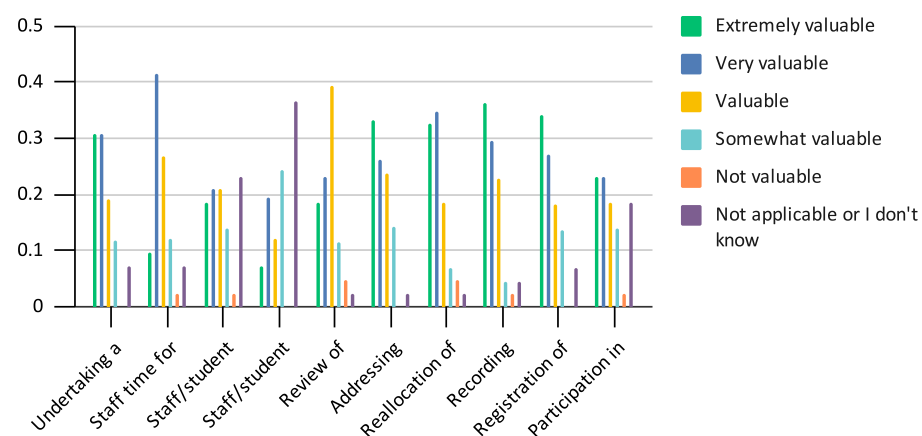
## EAST Program Assessment November, 2020 - Question 28

**As a Retention Partner, your library has committed to retain monographs and/or serials/journals titles based on a specific retention model for the full retention period. Final commitments are subsequently registered in the local ILS as well as in WorldCat/PAPR.**

**And, staff at the library are asked to report any existing retention commitments that must be reallocated or revoked. Please indicate the value of investing your staff time and/or budget resources in each of these activities relating to your work as a Retention Partner:**

	Extremely valuable	Very valuable	Valuable	Somewhat valuable	Not valuable	Not applicable or I don't know
Undertaking a group collection analysis	30.95%	30.95%	19.05%	11.90%	0.00%	7.14%
Staff time for collection analysis and retention modeling in GreenGlass/GoldRush to develop a retention model	9.76%	41.46%	26.83%	12.20%	2.44%	7.32%
Staff/student time for the monograph sample validation study (applicable only to Cohorts 1 and 2)	18.60%	20.93%	20.93%	13.95%	2.33%	23.26%
Staff/student time for any serials/journals validation you chose to undertake	7.32%	19.51%	12.20%	24.39%	0.00%	36.59%
Review of retention commitments prior to their finalization	18.60%	23.26%	39.53%	11.63%	4.65%	2.33%
Addressing bibliographic errors identified during EAST projects	33.33%	26.19%	23.81%	14.29%	0.00%	2.38%
Reallocation of titles we have identified as lost, missing, in too poor condition to circulate or not of scholarly value	32.56%	34.88%	18.60%	6.98%	4.65%	2.33%
Recording retention commitments locally	36.36%	29.55%	22.73%	4.55%	2.27%	4.55%
Registration of retention commitments in national databases	34.09%	27.27%	18.18%	13.64%	0.00%	6.82%
Participation in EAST governance through the Executive Committee, Operations Committee, or a Working Group	23.26%	23.26%	18.60%	13.95%	2.33%	18.60%

As a Retention Partner, your library has committed to retain monographs and/or serials/journals titles based on a specific



# EAST Program Assessment November, 2020 - Question 29, Page 1

Your library has been asked to retain titles based on a group collection analysis and agreed upon retention model.

Has this commitment to retain titles for EAST had any impact on the library strategically or operationally? Please elaborate.

Please elaborate.

Response Date	Respondents	Responses
Dec 18 2020 11:14 AM	1	Yes, in de-accessioning for a planned renovation space reallocation, several titles under consideration represent EAST retention commitments.
Dec 09 2020 10:31 AM	2	Not recently
Dec 08 2020 03:37 PM	3	Yes, we have used this to make retention decisions moving forward.
Dec 01 2020 04:09 PM	4	Not yet
Dec 01 2020 12:32 PM	5	No we are retaining titles that would not have been deaccessioned.
Nov 24 2020 02:36 PM	6	Yes. As mentioned earlier, we use these retention commitments throughout strategic planning and communication about collections. We also factor these commitments into retention decisions.
Nov 23 2020 09:24 PM	7	Especially with journals retention, the process helped us find resources that need to be recataloged. It has been difficult to resolve lost/damaged items in the current workflow and with frequent staff changes. There is a lot of reeducation required to keep the project going.
Nov 20 2020 10:42 PM	8	No - Not at this time. We just completed our retention project, so it is still too early to tell.
Nov 20 2020 04:20 PM	9	Up to now, we've just retained titles. We do not incorporate EAST retentions into our workflows for replacement copies, deaccession, space management.
Nov 20 2020 03:14 PM	10	We know that we do not necessarily need to keep all serials and/or monographs without retention commitments and that if we do decide to de-accession some, they will still be readily available to our researchers and students. It will make a difference when we must de-accession materials and think about what amount of space we must continue to dedicate to collections. It also signals our belief that shared at scale distributed programs are essential to the success of contemporary academic libraries.
Nov 20 2020 02:16 PM	11	It has made us think about retention as we weed our existing collections.
Nov 20 2020 11:57 AM	12	Some of our branch libraries have a high percentage of titles they've been asked to retain but are starting to feel like they do not have the space. These pressures will advance our off-site storage conversations.
Nov 20 2020 11:03 AM	13	We were already retaining titles for an existing shared print program, so the impact of joining EAST is minimal. Some workflows will need to shift slightly given the different procedures between the programs.
Nov 20 2020 09:37 AM	14	No
Nov 19 2020 04:12 PM	15	Yes, it has prevented us from withdrawing items that we would otherwise have weeded from our collections. It's somewhat frustrating to have to retain an earlier edition that has been superseded by a later edition.
Nov 18 2020 12:18 PM	16	It's too early to say. We do anticipate in a year or two we will see some impact on library strategy and operations.
Nov 17 2020 01:53 PM	17	this was labor intensive to validate holdings
Nov 17 2020 11:11 AM	18	Our retentions haven't had a substantive impact on our operations or strategies.
Nov 17 2020 10:40 AM	19	It allowed us to focus our collection and fit it into the space allowed by administration.
Nov 17 2020 09:55 AM	20	We have had to keep titles that we would have weeded had we been able to do so prior to our participation in EAST.
Nov 17 2020 09:41 AM	21	We spend a fair amount of time monitoring our EAST commitments - inventory and requesting reassignment if needed
Nov 16 2020 04:43 PM	22	Not really



# EAST Program Assessment November, 2020 - Question 29, Page 2

Your library has been asked to retain titles based on a group collection analysis and agreed upon retention model.

Has this commitment to retain titles for EAST had any impact on the library strategically or operationally? Please elaborate.

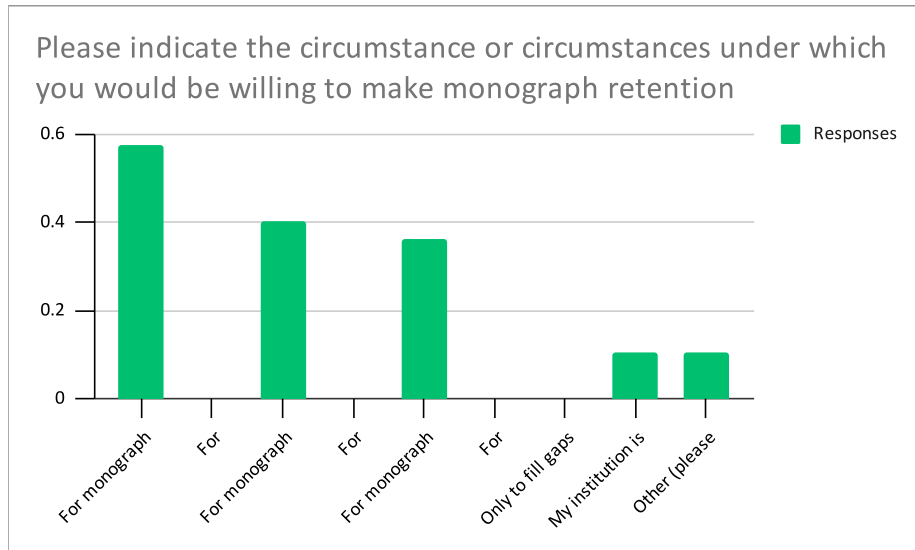
Please elaborate.

Response Date	Respondents	Responses
Nov 16 2020 03:35 PM	23	Not yet but the future is wide open and exciting
Nov 16 2020 01:27 PM	24	Yes, on deaccessioning, both in deciding what we can remove, and what we can't remove due to retention commitments even though we'd like to
Nov 16 2020 01:27 PM	25	We have been able to weed and decline donated books with confidence and rethink the place of digitization and online access in our general collections thanks to EAST.
Nov 16 2020 11:57 AM	26	Only as previously mentioned -- we exclude our EAST commitments when doing weeding assessments based on usage and/or age, etc.
Nov 16 2020 11:48 AM	27	Will take time to process the identified titles, but we are committed to doing that as quickly as possible.
Nov 16 2020 11:39 AM	28	I don't know yet--we're new members.
Nov 16 2020 11:36 AM	29	no
Nov 16 2020 11:32 AM	30	Only in regard to titles that we agreed to retain but have either no, or very low circulations. We decide to relocate those titles to an offsite storage facility.
Nov 16 2020 09:53 AM	31	Yes, we have now accelerated deaccession projects and, operationally, we now have a team of cross-departmental librarians that need to continually work together in order to maintain our retentions.
Nov 13 2020 09:55 AM	32	Operationally, we have not deaccessioned titles that we would have otherwise; and have repurchased missing titles.
Nov 12 2020 03:55 PM	33	Not yet.
Nov 10 2020 09:51 AM	34	Weeding monographs has become challenging; checking for EAST commitments adds a step.
Nov 09 2020 11:02 AM	35	It will but we haven't seen it come to fruition yet
Nov 09 2020 09:44 AM	36	Yes, we are actively using EAST in strategic planning, which involves consideration of EAST retentions in deaccessions. We fully expect that this will continue.
Nov 09 2020 09:13 AM	37	Yes- Operationally EAST had to be added to a variety of inventory workflows
Nov 05 2020 03:03 PM	38	Operational impact: provided an impetus for a review of missing/replacement procedures and workflows across Library Collections units (circ, selectors, acq/cat). We needed to put procedures in place for tracking EAST replacements and reporting titles that can't be replaced. The commitment affects the decision to replace lost or damaged books.
Nov 05 2020 02:30 PM	39	Not really.
Nov 05 2020 10:23 AM	40	no
Nov 04 2020 04:54 PM	41	Not so far, but we expect it will in the future.
Nov 04 2020 09:09 AM	42	No
Nov 03 2020 11:08 AM	43	Yes - freeing up space
Nov 03 2020 10:20 AM	44	Yes- we were able to withdraw 30,000 volumes and hope to withdraw more.

# EAST Program Assessment November, 2020 - Question 30

Please indicate the circumstance or circumstances under which you would be willing to make monograph retention commitments to EAST in the future. Choose all that apply.

Answer Choices	Responses
For monograph titles based on a future collection analysis	57.45%
For serials/journals titles based on a future collection analysis	0.00%
For monograph titles but only in subject areas important to my institution	40.43%
For serials/journals titles but only in subject areas important to my institution	0.00%
For monograph titles but only to newly acquired materials	36.17%
For serials/journals titles but only to newly acquired materials	0.00%
Only to fill gaps in currently retained serials/journals titles	0.00%
My institution is not interested in making future retention commitments	10.64%
Other (please specify)	10.64%

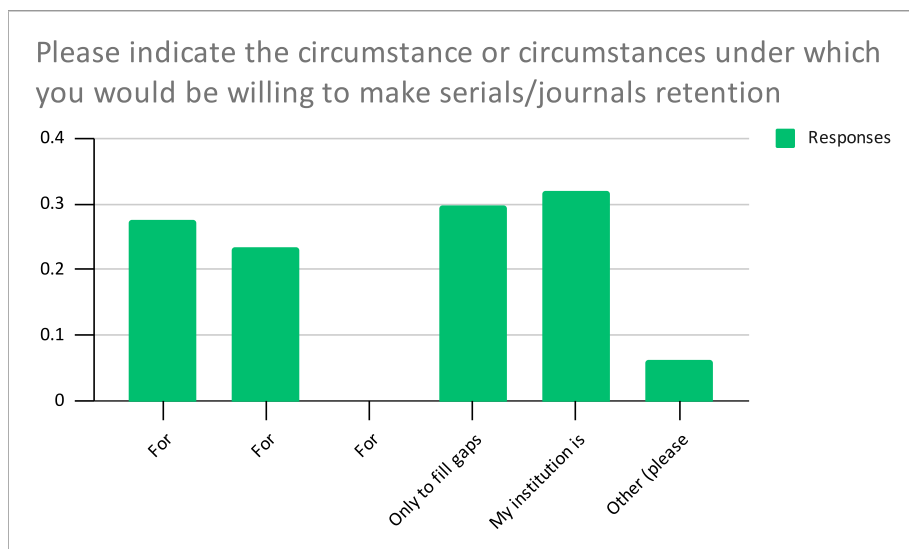


Response Date	Respondents	Other (please specify)
Dec 09 2020 10:32 AM	1	scores and sheet music
Dec 01 2020 12:32 PM	2	N/A
Nov 27 2020 01:28 PM	3	we are willing to make commitments for both current and newly acquired materials, but we anticipate adding very few print monographs in the future
Nov 20 2020 11:57 AM	4	We acquired another school since the initial Cohort 1 review. We would like to include that collection.
Nov 10 2020 09:53 AM	5	We could commit to non-circulating materials

# EAST Program Assessment November, 2020 - Question 31

Please indicate the circumstance or circumstances under which you would be willing to make serials/journals retention commitments to EAST in the future. Choose all that apply.

Answer Choices	Responses
For serials/journals titles based on a future collection analysis	27.66%
For serials/journals titles but only in subject areas important to my institution	23.40%
For serials/journals titles but only to newly acquired materials	0.00%
Only to fill gaps in currently retained serials/journals titles	29.79%
My institution is not interested in making future retention commitments	31.91%
Other (please specify)	6.38%

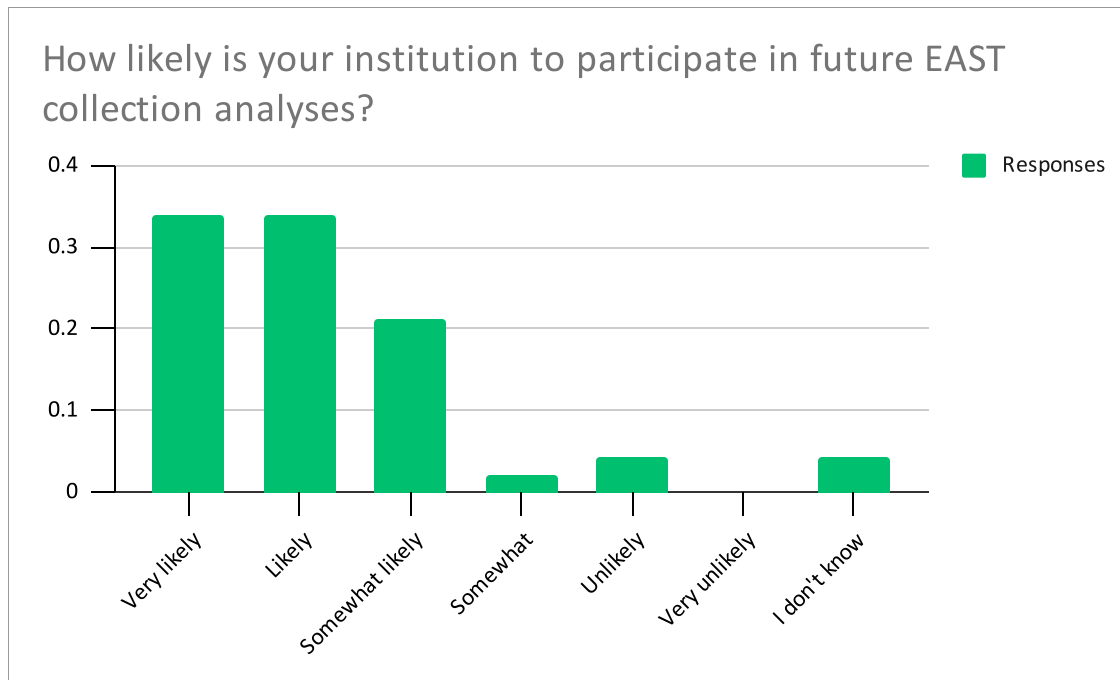


Response Date	Respondents	Other (please specify)
Nov 27 2020 01:28 PM		we are acquiring almost no print serials/journals today. We are pleased to offer materials to other libraries to fill gaps (seems more helpful than holding them separately at our library)
Nov 13 2020 09:58 AM		2 Only for popular titles, if EAST decides to do that
Nov 05 2020 03:05 PM		3 We might be willing to transfer volumes to another library to fill gaps in their retained titles.

## EAST Program Assessment November, 2020 - Question 32

How likely is your institution to participate in future EAST collection analyses?

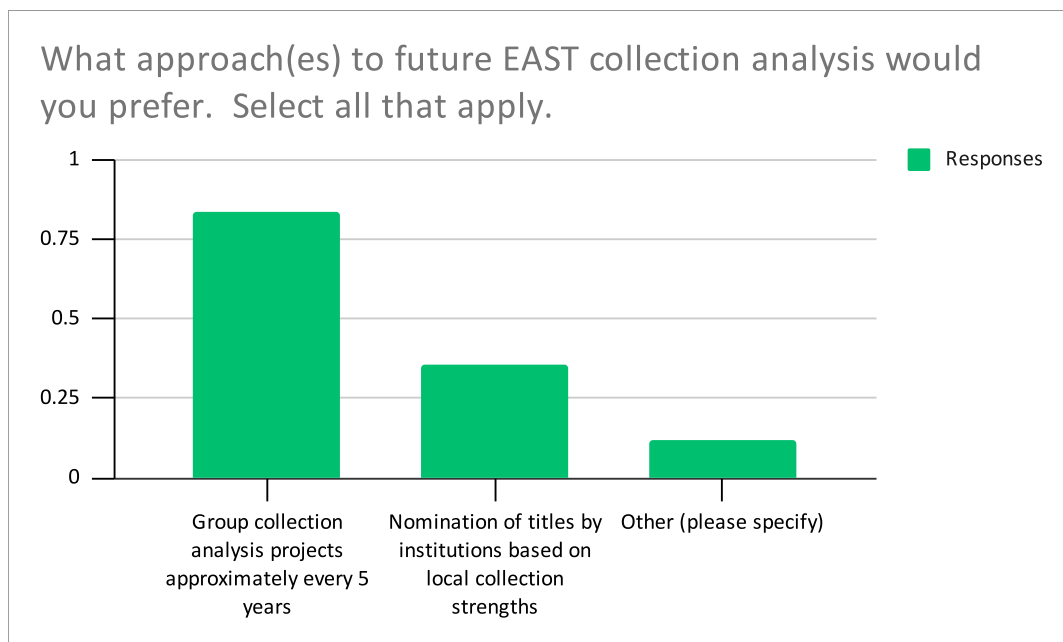
Answer Choices	Responses
Very likely	34.04%
Likely	34.04%
Somewhat likely	21.28%
Somewhat unlikely	2.13%
Unlikely	4.26%
Very unlikely	0.00%
I don't know	4.26%



## EAST Program Assessment November, 2020 - Question 33

What approach(es) to future EAST collection analysis would you prefer. Select all that apply.

Answer Choices	Responses
Group collection analysis projects approximately every 5 years	83.33%
Nomination of titles by institutions based on local collection strengths	35.71%
Other (please specify)	11.90%

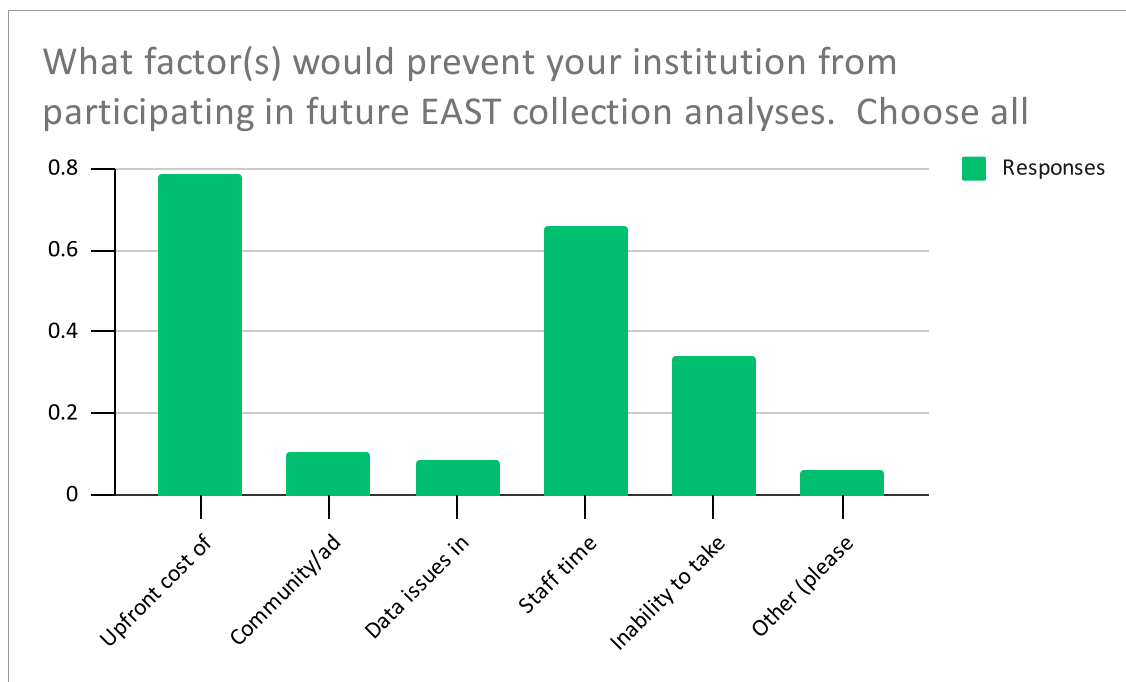


Response Date	Respondents	Other (please specify)
Nov 23 2020 09:26 PM	1	Group collection analysis projects approximately every 8-10 years
Nov 20 2020 11:04 AM	2	Every 5 years might be too frequent if using a costly tool such as GreenGlass
Nov 19 2020 04:13 PM	3	We don't know.
Nov 16 2020 03:39 PM	4	Collection analysis could become an ongoing dynamic activity per request and situation.
Nov 03 2020 10:24 AM	5	I don't understand how the nomination of titles would work

## EAST Program Assessment November, 2020 - Question 34

What factor(s) would prevent your institution from participating in future EAST collection analyses. Choose all that apply.

Answer Choices	Responses
Upfront cost of the collection analysis tool	78.72%
Community/administration buy-in	10.64%
Data issues in our local catalog	8.51%
Staff time required for the project	65.96%
Inability to take on additional retention commitments	34.04%
Other (please specify)	6.38%

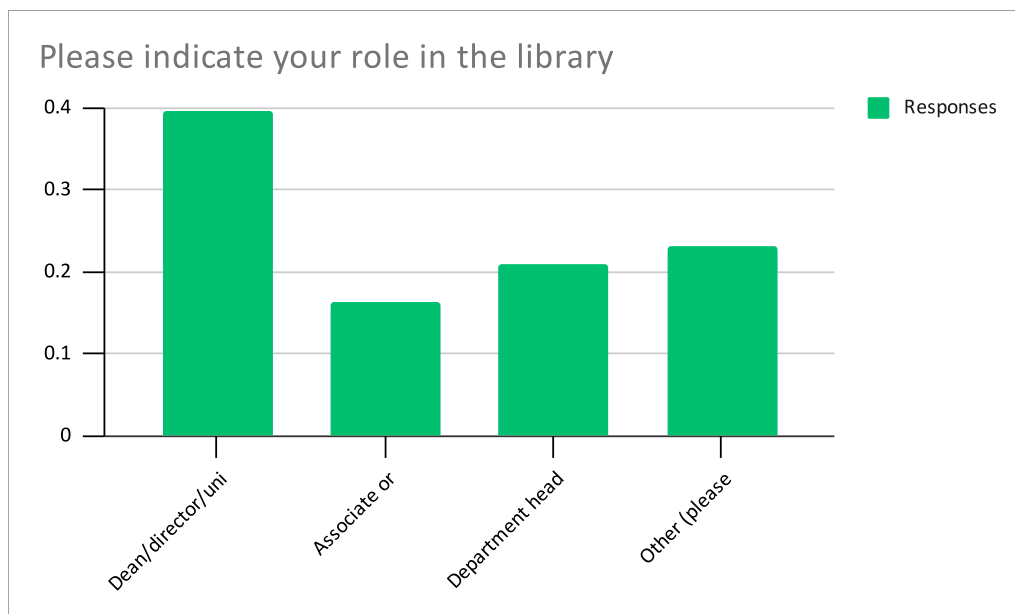


Response Date	Respondents	Other (please specify)
Nov 20 2020 11:58 AM	1	We would like to participate.
Nov 16 2020 03:39 PM	2	none
Nov 03 2020 10:24 AM	3	The pandemic is making thinking about the future very hard

# EAST Program Assessment November, 2020 - Question 37

Please indicate your role in the library

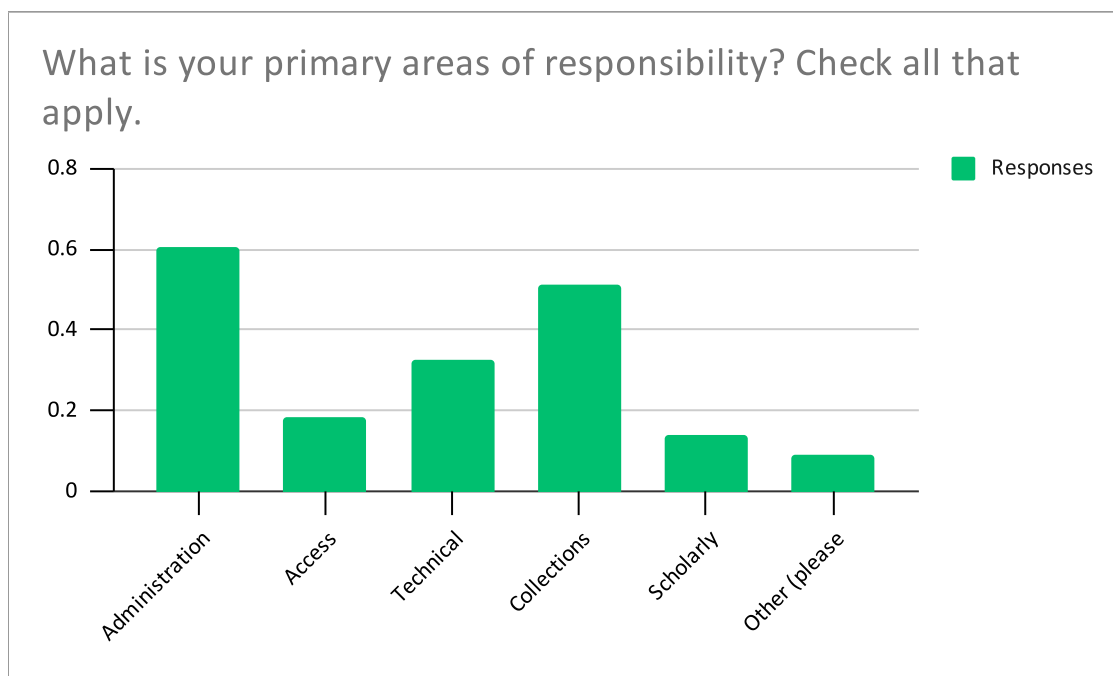
Answer Choices	Responses
Dean/director/university librarian	39.53%
Associate or assistant dean	16.28%
Department head	20.93%
Other (please specify)	23.26%



Response Date	Respondents	Other (please specify)
Nov 23 2020 09:27 PM	1	Assistant Director, Collections
Nov 20 2020 02:18 PM	2	Librarian
Nov 20 2020 11:05 AM	3	Cataloging and Metadata Librarian
Nov 17 2020 09:43 AM	4	Collection Management Librarian
Nov 16 2020 01:21 PM	5	Cataloging & Metadata Librarian
Nov 16 2020 11:58 AM	6	Systems and Discovery Librarian
Nov 16 2020 11:36 AM	7	Collections and Delivery Manager
Nov 09 2020 11:09 AM	8	Metadata Technologies Librarian
Nov 09 2020 09:15 AM	9	Manager
Nov 05 2020 03:11 PM	10	Assistant director

EAST Program Assessment November, 2020 - Question 38  
**What is your primary areas of responsibility? Check all that apply.**

Answer Choices	Responses
Administration	60.47%
Access Services/ILL	18.60%
Technical Services/Metadata Management	32.56%
Collections	51.16%
Scholarly Communications	13.95%
Other (please specify)	9.30%



Response Date	Respondents	Other (please specify)
Nov 20 2020 03:16 PM	1	Oversees collections, acquisitions and cataloging, publishing, and scholarly communication functions
Nov 20 2020 02:18 PM	2	Systems
Nov 16 2020 04:47 PM	3	Acquisitions
Nov 05 2020 03:11 PM	4	ILL/Reserves but not other Access Services