The Role of User Services in Honoring EAST Retention Commitments
Categories of books that we had to replace:

• Lost or missing
• Poor condition
• Inaccurate catalog record
Lost or Missing

<table>
<thead>
<tr>
<th>Author</th>
<th>Hare, J. E., 1949-</th>
</tr>
</thead>
<tbody>
<tr>
<td>Title</td>
<td>Plato's Euthyphro / John E. Hare</td>
</tr>
<tr>
<td>Publisher info.</td>
<td>Bryn Mawr, Pa. : Department of Greek, Bryn Mawr College, c1981</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>LOCATION</th>
<th>CALL #</th>
<th>STATUS</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Collection</td>
<td>PA4330 .H3 1981</td>
<td>MISSING</td>
</tr>
</tbody>
</table>

- **CALL #**: PA4330 .H3 1981
- **Description**: ii, [23], 30 p.; 22 cm
- **Series**: Bryn Mawr commentaries
- **Bibliography**: Includes bibliographical references (p. 30)
- **Note(s)**: Greek text with English commentary
- **Action note**: Committed to retain for the EAST shared-print initiative. For more information see: [http://eastlibraries.org/retained-materials](http://eastlibraries.org/retained-materials)
- **Subject(s)**: Plato, Euthyphro
- **Other author(s)**: Plato, Euthyphro
- **Other title(s)**: Euthyphro
- **OCLC / EBC #**: 8592639

**Persistent Link**: [http://library.anselm.edu/record=b1117424](http://library.anselm.edu/record=b1117424)
**Poor condition**

<table>
<thead>
<tr>
<th>Author</th>
<th>Borges, Jorge Luis, 1899-1986</th>
</tr>
</thead>
<tbody>
<tr>
<td>Title</td>
<td>El hacedor / Jorge Luis Borges</td>
</tr>
<tr>
<td>Publisher Info.</td>
<td>Madrid : Alianza Editorial, 1979</td>
</tr>
<tr>
<td>Edition</td>
<td>3. ed</td>
</tr>
</tbody>
</table>

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<thead>
<tr>
<th>LOCATION</th>
<th>CALL #</th>
<th>STATUS</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Collection</td>
<td>PQ7797.B635 H3 1979</td>
<td>BINDERY/REPAIR</td>
</tr>
</tbody>
</table>

- **CALL #**: PQ7797.B635 H3 1979
- **Description**: 158 p. ; 18 cm
- **Series**: Sección Literatura (Alianza Editorial) ; 407
- **Action note**: Committed to retain for the EAST shared-print initiative. For more information see: [http://eastlibraries.org/retained-materials](http://eastlibraries.org/retained-materials) 8420614076
- **OCLC / EBC #**: 6188205

**Persistent Link**: [http://library.anselm.edu/record=b1053824](http://library.anselm.edu/record=b1053824)
Inaccurate catalog record

Author: Sheen, Fulton J. (Fulton John), 1895-1979
Title: Three to get married: Christ as the third person in the Sacrament of marriage / by Fulton J. Sheen
Publisher Info: West Covina, CA, : Ignatius Press, c1991?

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<thead>
<tr>
<th>LOCATION</th>
<th>CALL #</th>
<th>STATUS</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Collection</td>
<td>H0734.S55</td>
<td>RINDELY/REPAIR</td>
</tr>
</tbody>
</table>

CALL #: HQ734.S55
Description: 7 Cassette tapes
Series: Religious books on tape
Note(s): Unabridged
Local note(s): Read by Al Covaia
Library also has the book
Action note: Committed to retain for the EAST shared-print initiative. For more information see: http://eastlibraries.org/retained-materials
Subject(s): Love, Marriage
OCLC / EBC #: 4207820
Persistent Link: http://library.anselm.edu/record=b1087443
Workflow
Be proactive not reactive

Used Sierra’s Create Lists, 583 field with status codes of:

• Missing
• Lost and Paid
• Bindery/Repair
• Overdue (for more than a year)
User Services staff are...

1. checking to see if the missing and lost and paid items are still not on the shelf, we will then prioritize the replacement of these items

2. prioritizing the items on our repair shelf and then proceeding with minor repairs, consulting with College Archivist and Head of Special Collections if more exhaustive repairs are needed or with me to see if a replacement should be ordered instead

3. using EAST retention commitments as a leverage point to get overdue items returned
Future steps:

• Reviewing the Greenglass remediation list
Thank you